



Visit www.clevelandrange.com to locate a service or sales representative in your area.



Convection Steamer

Installation, Operation & Maintenance Manual

This manual is updated as new information and models are released. Visit our website for the latest manual.

MODELS:

- 24/36CGM,
- CEM, CSM, CDM
- 42CKGM, CKEM,
- CKSM, CKDM
- 36CGM16300,
- 36CEM1648,
- 36CSM16,
- 36CDM16

For your future reference.

Model # _____

Serial # _____



Read the manual thoroughly.
Improper installation, operation or maintenance can cause property damage, injury or death.



STATEMENT OF RESPONSIBILITIES / DÉCLARATION DES RESPONSABILITÉS / DECLARACIÓN DE RESPONSABILIDADES

This document is for use by experienced and trained Qualified Cleveland Range, LLC Authorized Service Representatives who are familiar with both the safety procedures, and equipment they service. Cleveland Range, LLC assumes no liability for any death, injury, equipment damage, or property damage resulting from use of, improper use of, or failure to use the information contained in this document. Cleveland Range, LLC has made every effort to provide accurate information in this document, but cannot guarantee that this document does not contain unintentional errors and omissions.

The information in this document may be subject to technical and technological changes, revisions, or updates. Cleveland Range, LLC assumes no liability or responsibility regarding errata, changes, revisions, or updates.

Qualified Cleveland Range, LLC Authorized Service Representatives are obligated to follow industry standard safety procedures, including, but not limited to, OSHA regulations, and disconnect / lock out / tag out procedures for all utilities including steam, and disconnect / lock out / tag out procedures for gas, electric, and steam powered equipment and / or appliances.

All utilities (gas, electric, water and steam) should be turned OFF to the equipment and locked out of operation according to OSHA approved practices during any servicing of Cleveland Range equipment

Qualified Cleveland Range, LLC Authorized Service Representatives are obligated to maintain up-to-date knowledge, skills, materials and equipment.

Ce document est destiné à l'usage des Représentants de Service qualifiés et autorisés de Cleveland Range, LLC qui possèdent l'expérience et la formation ainsi que la bonne connaissance des mesures de sécurité et du matériel qu'ils entretiennent.

Cleveland Range, LLC décline toute responsabilité pour tout cas de décès, blessure, dommage matériel ou dommage aux biens résultant de l'utilisation, de la mauvaise utilisation ou du manquement d'utilisation des renseignements contenus dans ce document.

Cleveland Range, LLC s'est efforcé à fournir des renseignements précis dans ce document mais ne peut garantir que ce document soit exempt d'erreurs et d'omissions non intentionnelles.

Les renseignements contenus dans ce document peuvent être assujettis à des changements techniques et technologiques, des révisions ou des mises à jour.

Cleveland Range, LLC décline toute obligation ou responsabilité concernant les errata, modifications, révisions ou mises à jour.

Les Représentants de Service qualifiés et autorisés de Cleveland Range, LLC sont tenus de se conformer aux mesures de sécurité normalisées de l'industrie, y compris, mais sans s'y limiter, les réglementations de l'OSHA, les procédures de débranchement / verrouillage / étiquetage relatives à tous les services publics, dont l'approvisionnement en vapeur, et les procédures de débranchement / verrouillage / étiquetage relatives aux équipements et/ou appareils fonctionnant au gaz, à l'électricité et à la vapeur.

Au cours de tout entretien d'un appareil Cleveland Range, tous les services publics (gaz, électricité, eau et vapeur) doivent être FERMÉS au niveau de l'appareil et le dispositif de fonctionnement doit être verrouillé suivant les pratiques approuvées de l'OSHA.

Les Représentants de Service qualifiés et autorisés de Cleveland Range, LLC sont tenus d'actualiser en permanence leurs connaissances, compétences, matériel et équipement.

Este documento está destinado para el uso de los Representantes de Servicio calificados y autorizados de Cleveland Range, LLC quienes cuentan con la experiencia y la capacitación así como el buen conocimiento de las medidas de seguridad y de los equipos que mantienen.

Cleveland Range, LLC, declina toda responsabilidad en caso de cualquier fallecimiento, lesiones, daños al equipo o daños a la propiedad resultantes de la utilización, del uso indebido o de la falta de utilización de la información provista en este documento.

Cleveland Range, LLC se ha esforzado en suministrar información precisa en este documento, pero no puede garantizar que este documento esté exento de errores y de omisiones no intencionales.

La información contenida en este documento podría estar sujeta a cambios técnicos o tecnológicos, revisiones o actualizaciones. Cleveland Range, LLC declina toda obligación o responsabilidad con respecto a erratas, modificaciones, revisiones o actualizaciones.

Los Representantes de Servicio calificados y autorizados de Cleveland Range, LLC tienen la obligación de seguir los procedimientos estándar de seguridad de la industria; los cuales incluyen pero no se limitan a los reglamentos de la OSHA (La Administración de la Seguridad y Salud Ocupacionales), los procedimientos de desconexión, cierre y etiquetado relativos a todos los servicios públicos incluyendo el suministro de vapor y los procedimientos de desconexión, cierre y etiquetado para los equipos y/o aparatos que funcionan a base de gas, electricidad o vapor.

Cuando se esté dando servicio o mantenimiento a un aparato de Cleveland Range, todos los servicios públicos (gas, electricidad, agua y vapor) deben estar APAGADOS para el equipo en cuestión y se debe seguir el procedimiento de cierre de operaciones de acuerdo con las prácticas aprobadas por la OSHA.

Los Representantes de Servicio calificados y autorizados de Cleveland Range, LLC tienen la obligación de actualizar constantemente sus conocimientos, destrezas, materiales y equipamiento.

FOR YOUR SAFETY / POUR VOTRE SÉCURITÉ / PARA SU SEGURIDAD

FOR YOUR SAFETY

Do not store or use gasoline or any other flammable liquids and vapours in the vicinity of this or any other appliance.

POUR VOTRE SÉCURITÉ

Ne pas entreposer ou utiliser d'essence ou d'autres liquides ou vapeurs inflammables à proximité de cet appareil ou de tout autre appareil.

PARA SU SEGURIDAD

No guarde ni use gasolina o cualesquiera otros líquidos o vapores inflamables en las cercanías de éste o cualquier otro aparato.

WARNING: Improper installation, operation, adjustment, alteration, service or maintenance can cause property damage, injury or death. Read the installation and operating instructions thoroughly before installing, operating or servicing this equipment.

AVERTISSEMENT : Toute mauvaise pratique en matière d'installation, de fonctionnement, de réglage, de modification, d'entretien ou de maintenance peut causer des dommages matériels, des blessures ou la mort. Lisez la totalité des instructions d'installation et d'utilisation avant d'installer, d'utiliser ou d'entretenir cet équipement.

ADVERTENCIA: La indebida instalación, operación, ajuste, modificación, servicio o mantenimiento puede ocasionar daños a la propiedad, lesiones o muerte. Lea detenidamente las instrucciones de instalación y de operación antes de instalar, poner a funcionar o dar servicio a este equipo.

Do not spray aerosols in the vicinity of this appliance while it is in operation.

This appliance is not to be used by persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

This appliance is not for use by children and they must be supervised not to play with it.

Retain this manual for your reference. The boiler base Tabletop is NOT a supporting surface. Death, Injury or Equipment Damage will result from mounting or placing anything on the Tabletop.

When the ON/OFF lever is turned to the OFF position, Steamer will remain HOT for some time. Avoid contact with hot surfaces and steam.

Death, Injury or Equipment Damage can result from touching any component inside this appliance when the power is connected.

Ne pas pulvériser des aérosols dans le voisinage de cet appareil alors qu'il est en fonctionnement.

Cet appareil ne doit pas être utilisé par des personnes dont les capacités physiques, sensorielles ou mentales sont réduites, ou des personnes dénuées d'expérience ou de connaissance, sauf si elles ont pu bénéficier, par l'intermédiaire d'une personne responsable de leur sécurité, d'une surveillance ou d'instructions préalables concernant l'utilisation de l'appareil.

Cet appareil n'est pas destiné à être utilisé par des enfants et ils doivent être surveillés pour s'assurer qu'ils ne jouent pas avec l'appareil.

Conservez ce manuel pour votre référence.

No pulverice aerosoles en las proximidades de este aparato mientras está en funcionamiento.

Este aparato no debe ser utilizado por personas con capacidades físicas, sensoriales o mentales reducidas, o que no tengan la experiencia y los conocimientos adecuados, a menos que estas personas hayan recibido supervisión e instrucciones en cuanto al uso del aparato por la persona responsable de la seguridad de ellas.

Guarde este manual para su referencia.



WARNING / AVERTISSEMENT / ADVERTENCIA



Improper installation, operation, adjustment, alteration, service or maintenance can cause property damage, injury or death. Read the installation and operating instructions thoroughly before installing, operating or servicing this equipment. / Toute mauvaise pratique en matière d'installation, de fonctionnement, de réglage, de

modification, d'entretien ou de maintenance peut causer des dommages matériels, des blessures ou la mort. Lisez la totalité des instructions d'installation et d'utilisation avant d'installer, d'utiliser ou d'entretenir cet équipement. / La indebida instalación, operación, ajuste, modificación, servicio o mantenimiento puede ocasionar daños a la propiedad, lesiones o muerte. Lea detenidamente las instrucciones de instalación y de operación antes de instalar, poner a funcionar o dar servicio a este equipo.



Do not lean on or place objects on the equipment. / Ne vous penchez pas sur ou ne placez pas des objets sur la lèvre. / No se apoye ni coloque objetos en el labio.



Hot product and surfaces. / Produit et surfaces chaudes. / Producto y superficies calientes.

Do not touch. / Ne pas toucher. / No la toque



Stand clear of product discharge path when discharging hot product. / Écartez-vous du chemin de décharge d'un produit chaud. / Permanezca alejado de la ruta de descarga del producto al vaciar producto caliente.



Keep hands away from moving parts and pinch points. / Gardez les mains loin des pièces mobiles et des points de pincement. / Mantenga las manos lejos de piezas móviles y puntos de presión muy localizada.



Inspect unit daily for proper operation. / Inspectez l'unité tous les jours pour son bon fonctionnement. / Inspeccione diariamente el funcionamiento correcto de la unidad.



Pressurized device. / Appareil sous pression. / Dispositivo de presión.

Keep clear of pressure relief discharge. / Restez à l'écart de la soupape de sûreté. / Permanezca alejado de la descarga de presión.



Do not climb, sit or stand on equipment. / Il ne faut pas monter, s'asseoir ni se tenir debout sur l'équipement. / No subirse, ni sentarse ni pararse sobre el equipo.



Surfaces and product may be hot! Wear protective equipment. / Les surfaces et le produit peuvent être chauds! Portez un équipement de protection. / ¡Las superficies y el producto pueden estar calientes! Utilice equipo protector.



Heavy / Lourd / Pesado

Team or mechanical lift. / Équipe ou remontée mécanique. / Equipo o elevador mecánico.



Floor may become slippery from product spillage. / Déversement de produit peut causer de plancher à être glissant. / Derrame de producto puede causar piso a ser resbaladizo.



Unit must be anchored as per manual. / Unité doit être ancrée selon les directives du manuel. / Unidad debe estar fijado según el manual.



Do not fill kettle above recommended level marked on outside of kettle. / Ne remplissez pas la chaudière en excès du niveau recommandé marqué sur la chaudière. / No llene la marmita arriba del nivel recomendado marcado fuera de la marmita.

SERVICING / ENTRETIEN / SERVICIO



Have a qualified service technician maintain your equipment. / Demandez à un technicien en entretien et en réparation qualifié d'effectuer l'entretien de votre équipement. / Haga que un técnico de servicio calificado mantenga su equipo



Ensure kettle is at room temperature and pressure gauge is showing zero or less prior to removing any fittings. / Assurez-vous que la chaudière est à température ambiante et que le manomètre est à zéro ou moins avant de retirer des accessoires. / Asegúrese de que la marmita esté a temperatura ambiente y el manómetro esté mostrando cero o menos antes de retirar cualquier accesorio.



Remove electrical power prior to servicing. / Coupez l'alimentation électrique avant l'entretien. / Desconecte la energía eléctrica antes de darle servicio.

Risk of electric shock. / Risque de choc électrique. / Riesgo de choque eléctrico.

Table of Contents

GENERAL SAFETY	1
PRODUCT INFORMATION.....	3
INSTALLATION	4
Correct Installation.....	4
Water Quality.....	4
Drain Line Connection.....	4
Installation Safety	5
Installation Instructions	5
Installation Checks	6
Gauge Pressure Reading with No Steam Flow (Static Pressure).....	7
OPERATION.....	8
Controls and Controls Panels	8
Steam Generator Controls	8
Steam Compartment Control Panels	8
Start-up and Preheat.....	8
Cooking Operations.....	9
Cooking operations for the Key Pad Control Panel	9
Manual Cooking Operation-Key Pad Controls	9
Automatic Cooking Operation – Key Pad Controls	10
Cooking Operations for the Dial Timer Control Panel	10
Manual Cooking Operation – Dial Timer Controls	11
Automatic Cooking Operation – Dial Timer Controls	11
Boiler Shutdown	11
Care and Cleaning	11
Maintenance	12
Preventative Maintenance and Record Keeping	12
TROUBLESHOOTING	14
CONVECTION STEAMER COOKING INFORMATION	16
CONVECTION STEAMER TIMER SETTINGS	18

Operator's Manual

GENERAL SAFETY

A. Laws, Codes, and Regulations

1. The installation of this appliance must conform with:
 - a. The National Fuel Gas Code, ANSI Z223.1 / NFPA 54 (latest edition), or the Natural Gas and Propane Installation Code CSA B149.1, or local codes, as applicable.
 - b. The National Electrical Code, ANSI/NFPA 70 (latest edition), or the Canadian Electrical Code, CSA C22.2, or local codes, as applicable.
 - When installed, the appliance must be electrically grounded in accordance with the above.
 - NOTE: This appliance is not GFI (GFCI) compatible.
 - c. The Food Code (latest edition) of the Food and Drug Administration (FDA).
2. This equipment is to be installed to comply with the applicable federal, state, or local plumbing codes.
3. Instructions must be read in their entirety before starting this appliance.
4. Installation must comply with all local fire and health codes.

B. Gas Leak Instructions

**Post instructions to be followed if the user smells gas.
Display the instructions in a prominent location.
Obtain the instructions from the local gas supplier.**

Until the leak is stopped, observe the following precautions in addition to the posted instructions.

- Do not light or start any appliance.
- Do not touch any electrical switch.
- Do not use any phone in the building.
- Immediately call the gas supplier from a phone away from the building. Follow the gas supplier's instructions.
- If the gas supplier cannot be reached, call the fire department.

C. Operational Safety

The Operational Safety section outlines minimum safety policies and procedures for operating one or more Cleveland Range appliances.

1. Do not store anything on top and underneath the appliance.
2. KEEP THE APPLIANCE AREA FREE AND CLEAR OF COMBUSTIBLES.
3. Proper air supply for ventilation and combustion is REQUIRED for and CRITICAL to safe, efficient operation of this appliance.
4. Place non-slip draining anti-fatigue mats rated for use in wet, greasy, or dry work areas on the floor in front of the appliance and other locations as needed. Obtain the best mats for your needs from your local supplier.
5. Wear BOOTS appropriate to the work area to help protect feet, and to help prevent slips and falls.
6. Allow only qualified Cleveland Range authorized service representatives to service the appliance.
7. Use only factory authorized repair parts.
 - a. Maintain written records of appliance service, maintenance, and repair.

DANGER

DO NOT TRY TO LIGHT BURNERS WITH A FLAME.

This appliance has an electronic ignition system, which automatically lights burners, senses flame, and controls gas flow. Burners cannot be lit with a flame.

DEATH, INJURY, OR EQUIPMENT DAMAGE may result.

DANGER

DEATH, INJURY OR EQUIPMENT DAMAGE may result from an improperly adjusted gas control and ignition system. Do not alter any adjustments on the electronic control or gas valve.

If adjustment is required, contact an authorized service center. Cleveland Range is in no way responsible for the operation or safety of this equipment if the controller, valve, or igniter probe are adjusted by anyone other than a qualified Cleveland Range authorized service representative.

DANGER

BURN and SCALD HAZARD

Exposure to steam, condensate, and hot surfaces can cause death, burns, and scalds.

To help avoid injury:

- Do NOT breathe steam or condensate.
- Stand on the hinge side and away from the appliance and slowly open the cooking compartment door.
- Open the door slightly to allow steam, condensate, and heat to vent before looking or reaching into the cooking compartment.
- Always wear DRY heatproof gloves when reaching into the cooking compartment or handling hot items.

Wet or damp gloves conduct heat and may cause burns when handling hot items.

Failure to follow these precautions can result in death, burns, and scalds.

WARNING

This appliance is not GFI (GFCI) compatible.

Do not use a GFI (GFCI) circuit.

Using a GFI (GFCI) circuit can result in injury, equipment damage, and property damage.

Operator's Manual

PRODUCT INFORMATION

A. PRODUCT INFORMATION This manual covers the operation of Cleveland Range model 36CGM16, 36CEM16, 36CSM16 and 36CDM16 and the standard features and options available on this appliance.

- Other than the selection of options, there are presently no significant design, parts, or operating differences among appliances with this model numbers.
- For further information, contact your Cleveland Range sales representative or Cleveland Range.

B. MODEL NUMBERS AND SERIAL NUMBERS

1. Cleveland Range, LLC assigns two product identification numbers to each appliance: a model number and a serial number.
2. Please provide this information when you contact Cleveland Range or a qualified Cleveland Range authorized service representative:

- Model Number _____

(Write the Model Number of your appliance here.)

- Serial Number _____

(Write the Serial Number of your appliance here.)

C. PRODUCT INFORMATION PLATE

The Product Information Plate on the left side of the appliance lists:

- Model
- Serial Number
- Clearances
- Power and Wiring Requirements
- Fuel Gas Type and Requirements

D. HEAT STANDBY FEATURE

The steamer has a Heat Standby Feature to keep the Steam Generator near steaming temperature between cooking operations. When timed models have the timer set to zero, the Heat Standby Feature will turn the burners on every 6 minutes for 20 seconds as long as the steamer is ON and has water in it.

- **Do not work near or above the exhaust flue whenever power is on.**
- **There is no warning to Heat Standby burner ignition.**

Installation

CORRECT INSTALLATION

You have purchased the finest Steam Cooking Equipment made. The following information we know will increase the productivity and life span of the equipment.

Every product needs proper installation and with a steamer it is critical. The following is some important information you should check on before and during installation of the equipment.

Water

The quality of water you put into the steam generator is important. Poor quality water will create generator problems.

Water is no longer just plain and simple water has many natural ingredients in it. These are called Total Dissolved Solids, or TDS. This includes calcium, iron, and other minerals in the water that collect in the steam generator. Because of the droughts in many areas, water and TDS's are being pumped up from the bottom of the water systems. If these TDS are not pre-filtered out or cleaned out with a regular preventive maintenance program, your steam generator could deteriorate and develop holes.

CHLORIDE is another chemical in our water creating many problems with all steam generators. When the generator creates steam from the water it also carries the chloride gas with it. These chlorides begin to eat away the inside of the generator and follow the steam into the compartments causing a rusting action (oxidation) as it goes along.

A CARBON OR CHARCOAL FILTER must be installed on the incoming water line to the steamer if the chlorine is over 30 parts per million. These filters will remove the chloride.

The WATER QUALITY REQUIREMENTS for your STEAMER are as follows:

Total Dissolved Solids	less than 60 parts per million
Total Alkalinity	less than 20 parts per million
Silica	less than 13 parts per million
Chloride	less than 30 parts per million
pH Factor	greater than 7.5

Drain Line Connection

A proper drain line connection is important. If the drain line is clogged it can create a back up of pressure causing extreme and costly repairs.

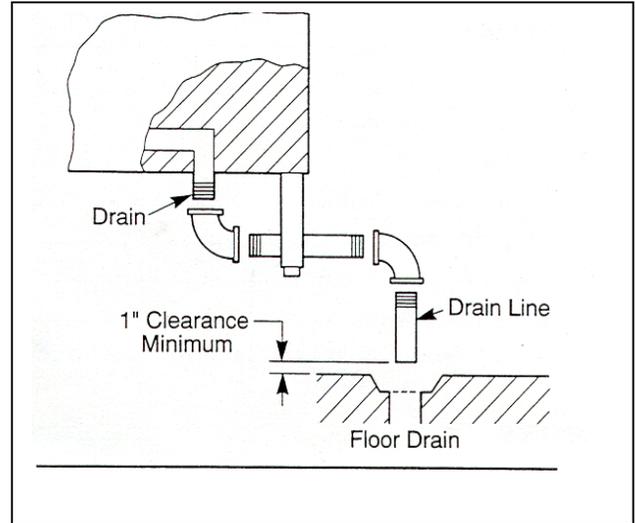


Figure 1. Drain Connections

If the drain line is not large enough, not open at the end, or does not have a gravity flow; pressure and hot water will back up into the compartments. If any of these conditions exist and hot water does back up into the compartment someone could be seriously burned and injured. This can happen even with a correct installation if a drain cleaner is not used on a regular basis.

An open and free flowing drain line IS REQUIRED for the proper cooking performance of a CONVECTION STEAMER. It helps create a swirling action around the products being cooked. This movement of hot steam around the product is your CONVECTION STEAM COOKING.

DO NOT INSTALL UNIT OVER A FLOOR DRAIN. If it becomes an absolute must, using an 18." stainless steel or aluminum pan turn it over and cut a notch in the side wall to fit over the drain line. Place the pan directly over the drain opening- DO NOT SEAL TO THE FLOOR. The steam from the drain line will collect on the under side and condense into the drain opening.

DO NOT INSTALL GAS UNITS ON FLAMMABLE FLOORS OR NEAR WALLS. A flammable floor or wall is any material such as wood, linoleum, or vinyl that is easily ignitable and burns rapidly.

The intent of these instructions is to provide meaningful information, which will help you obtain many years of production. Before installing the steamer, please read those instructions carefully to maintain your safety and warranty

INSTALLATION SAFETY

WARNING

Qualified installation personnel, working to all applicable local and national codes must accomplish installation of this equipment. Improper installation of this product could cause or damage.

Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

The flooring that will be directly under the boiler must **also** be made of a noncombustible material.

Cleveland Range equipment is designed and built to comply with applicable standards for manufacturers. Included among those certification agencies which have approved the safety of the equipment design and construction: UL, A.G.A., NSF ASME, CSA, CGA, and others.

Cleveland Range *equipment is designed and certified for safe operation only when permanently installed in accordance with local and I or national codes. Many local codes exist and it is the responsibility of the owner and installer to comply with these codes*

In no event shall Cleveland Range assume any liability for consequential damage or injury resulting from installations which is not in strict compliance with our installation instructions. Specifically, Cleveland Range will not assume any liability for damage resulting from improper installation of equipment including, but not limited to, temporary or mobile installations

INSTALLATION INSTRUCTIONS

1. These instructions must be retained by the owner/user for future reference. Gas-fired boilers are only to be installed in noncombustible areas that have provisions for adequate air supply. The term "boiler^s" will be used synonymously with "steam generator".
2. Position: For proper operation and drainage, the equipment must be level. It should be placed next to an open floor drain. **DO NOT POSITION THE UNIT DIRECTLY ABOVE THE FLOOR DRAIN.** Observe all clearance requirements to provide air supply for proper operation, as well as sufficient clearance for servicing. The surrounding area must be free and clear of combustibles. Dimensions and clearance specifications are shown on the specification sheet.
3. Install in accordance with local codes and/or the National Electric Code ANSI/NFPA No.70-1987. Installation in Canada must be in accordance with Canadian Electrical Code CSA Standard C22.1. The installer A wiring diagram is provided inside the base cabinet must ground equipment that is connected to electricity.

WARNING

INJURY TO PERSONNEL AND EQUIPMENT DAMAGE
May result from an improper drain connection. No connection lines are to be under the unit

4. **Drain Line.** The drain line outlet discharges exhaust steam and hot condensate. Connect 1-1/2-inch IPS piping (or larger) to extend the drain line to a nearby open floor drain. Up to two elbows and six feet of 1-1/2-inch IFS (or larger) extension pipe should be connected to the drain termination. No more than two pieces of Cleveland Range Equipment should be connected to one common drain line. The extension piping must have a gravity flow and vent freely to the air. This drain outlet must be free-vented to avoid the creation of backpressure in the steamer cooking compartments. To ensure a vented drain line, **DO NOT UNDER ANY CIRCUMSTANCES, CONNECT THE DRAIN OUTLET DIRECTLY TO THE FLOOR DRAIN OR SEWER LINE.** Do not run the drain line discharge into PVC drain piping or any other drain piping material not capable of sustaining 180° F operation.

5. **Water Supply.** Connect COLD water plumbing to the line strainer (Never connect hot water to the condensate water fill line strainer) Constant flow pressure must be maintained between 35 and 60 psi, and not experience a pressure drop below 35 psi when other appliances are used. If the water pressure exceeds 60 psi, a pressure-reducing valve must be installed in the water supply plumbing to reduce the water pressure to less than 60 psi. Locations and pressure data are shown on the specification sheet. 3/8-inch IPS plumbing is sufficient for water supply lines up to 20 feet in length, but *water supply* lines longer than 20 feet should be at least 1/2-inch IPS. Flush water supply lines thoroughly before connecting them to the unit. Use water, which is low in total dissolved solids content and low in gas content to prevent internal scaling, pitting and corrosion of the steam generator, and carry-over of minerals into the steam. Water, which is fit to drink, can still contain highly detrimental impurities.

NOTE: If equipped with a kettle and kettle water fill swing spout, 3/8-inch (10 mm) hot and/or cold-water connection(s) will be required at the swing spout valve.

6. Turn on the cold water supply to the unit Ensure that the manual water valve, inside the base cabinet is open.

7. Fuel Supply. Connect the primary fuel supply in accordance with the following instructions. Location and other data are shown on the specification sheet.

Operator's Manual

For Gas-Fired Steam Generators: Post in a prominent location, instructions to be followed in the event the user smells gas. This information shall be obtained by the consulting the local gas supplier.

Install a sediment trap (drip leg) in the gas supply line, and then connect gas supply piping to the boiler gas valve piping. GAS-FIRED EQUIPMENT IS DESIGNED FOR INSTALLATION ONLY IN NONCOMBUSJBLE LOCATIONS. THIS INCLUDES THE FLOOR-INC THAT WILL BE DIRECTLY UNDER THE EQUIPMENT Location, plumbing size, and pressure data are shown on the specification sheet. Boilers rated at less than 225,000 Btu require 3/4-inch 'PS gas supply piping, and boilers rated at 225,000 Btu or more require 1-inch I'S gas supply piping. Natural gas pressure must be between 4" -14" water column and LP gas supply pressure must be between 12" - 14" water column. NEVER EXCEED 14" WATER COLUMN (1/2 psi) GAS PRESSURE. If the gas supply pressure exceeds 14" water column, a pressure-regulating valve must be installed in the gas plumbing to reduce the gas pressure to less than 14" water column. Installation must be in accordance with local codes, or in the absence of local codes, with the National Fuel Gas Code, ANSI Z223.1-1984. Installation in Canada must be in accordance with Installation codes for Gas Burning Appliances and Equipment B149.1 and B149.2. Use a gas pipe joint compound, which is resistant to LP gas. Turn the gas valve control knob to ON (the word "on" the knob will be opposite the index on the valve's body). Test all pipe joints for leaks with soap and water solutions. Never obstruct the flow of combustion and ventilation air Observe all clearance requirements to provide adequate air openings into the combustion chamber. The appliance and it's individual shutoff valve must be disconnected from the gas supply piping system during any pressure testing of that system at test pressures in excess of 14" water column (1/2 psi or 3.45 k'a). The appliance must be isolated from the gas supply piping system at test pressures equal to or less than 14" water column (1/2 psi or 3.45 kpa). A permanent 115-volt electrical connection is required at the junction box. The junction box location is shown on the specification sheet. The installer must electrically ground the unit.

For Electric-Powered Steam Generators: Connect electric power: location and data are shown on the specification sheet. Provide connection as required by the unit, either directly to the single contactor, or to the terminal block (when equipped with multiple contactors). Electric supply must match power requirements specified on the data plate inside the base cabinet. The copper wiring size must be adequate to carry the required current at the rated voltage. A separate fused disconnect switch must be supplied and installed. The installer must electrically ground the unit

For Steam Coil Steam Generators: Connect steam supply piping to the input side of the steam coil. Location

and pressure data are shown on the specification sheet. Incoming steam pressure must be regulated between 35 and 45 psi. A 3/4inch strainer, equipped with a 20 mesh stainless steel screen, must be supplied and installed at the incoming steam connection point. Flush the steam line thoroughly before connecting it to the boiler. To ensure an adequate volume of steam, the branch steam supply line must be 3/~inch 'PS minimum. Connect the inverted bucket trap to the outlet end of the steam coil. Fill the trap with water before installing it. A permanent 115-volt electrical connection is required at the junction box. The junction box location is shown on the specification sheet. The installer must electrically ground the unit.

For Direct-Steam Connected Steamers and Kettles:

Connect steam supply piping to the input side of the line strainer. Location and pressure data are shown on the specification sheet. Flush the steam line thoroughly before connecting it to the steamer. To ensure an adequate volume of steam, the branch steam supply line must be 3/4 inch 'PSI 'minimum. Direct-steam-connected kettles require 1/2-inch 'PS pipe if the kettle total capacity is 20 gallons or less, and 3/4-inch 'PS pipe if the total capacity exceeds 20 gallons.) A permanent 115 volt electrical connection is required at the junction box. The junction box location is shown on the specification sheet. The installer must electrically ground the unit

INSTALLATION CHECKS

Proper operation of the Cleveland Convection Steamer is dependent upon proper installation. After the steamer has been installed, a few quick checks could save unnecessary service calls.

1. The unit must be level.
2. The Convection Steamer requires a cold water connection for proper efficient operation. DO NOT USE HOT WATER. The cold water must be connected to the line strainer, located at the front lower right of the steamer base.
3. Check that the manual water supply valve is open.
4. Check all water supply lines and valves for leaks.
5. Check that the water supply pressure and water quality meets the requirements of installation paragraphs.
6. On electrical units, verify that the supply voltage meets the voltage requirements on the rating plate inside the base cabinet and the voltage shown on the packing slip. Verify that the unit is protected with a separate fused disconnect and is properly grounded in accordance with the National Electric Code.

Operator's Manual

7. On all gas, steam-coil, and direct steam connected units, verify that there is a 115-Volt connection at the handy-box located on the left side of the base.
8. On all steamcoil units, the incoming steam pressure must be 35-50 psi. Less than 35 will not effectively operate the unit. Pressure in excess of 50 psi must be reduced (with a pressure-reducing valve) to 35-50 psi.
9. Check that the drain lines meet installation requirements specified in installation paragraph 4

WARNING

INJURY TO PERSONNEL AND EQUIPMENT DAMAGE may result from an improper installation.

10. After completing checks 1 through 9, correct any deficiencies refer to the Start-Up and Pre heat instructions in the Operation section. Verify that the unit operates properly, make checks 11 and 12.
11. Check to ensure that the water in the boiler sight gauge glass automatically stays about 1/3 full when boiler is started up and operated.
12. Check to ensure that *the* steam pressure gauge registers 10 psi. The steam pressure is factory-adjusted to 10 psi

Factory setting may shift due to shaking in transit and resetting will be required after installation. Proper adjustments and maintenance procedures are detailed on a separate data sheet entitled "Steam Pressure Adjustments." Adjustments should be made only by qualified service personnel- the factory pressure settings shown in the accompanying chart should never be exceeded.

GAUGE PRESSURE READING WITH NO STEAM FLOW* (STATIC PRESSURE) Self-Contained Steam Generator; Gas or Electric

Operating Pressure Switch	10 psi
High Limit Safety Pressure Switch	15 psi

Self-Contained Steam Coil Generator

Operating Pressure Switch	10 psi
High Limit Safety Pressure Switch	15 psi
Steam Supply Pressure Range	35-45 psi

Direct-Connect (to House Steam Supply)

Steamer Pressure Reducing Valve	10 psi
Steam Supply Pressure Range	15-45 psi

** With or without kettle

Operator's Manual

OPERATION

Operation of the Cleveland Range Convection Steamer is very easy. Each operator should read and understand the following procedures to effectively start, operate, and shut down the steamer each day. The owner(s) and operator(s) of this equipment should be aware that live steam could cause serious injuries, pay particular attention to the WARNINGS in this text. These instructions are to be retained by the owner(s) and operator(s) for future reference.

CONTROLS AND CONTROL PANELS

There are two steam generator control arrangements and two steamer compartment control panels available for Cleveland Range Convection Steamers. The steam generator controls are illustrated in Figure 2. The steamer compartment control panels are illustrated in Figures 3 and 4. Compare these figures with the equipment supplied, and identify which control panel combinations applies.

Steam Generator Controls

The steam generator controls are located on the front face of the steamer base unit. The switches are to the left of the pressure gage, as illustrated in Figure 2. Most Cleveland Range Convection Steamers have a steam generator built into the base unit which supplies steam to the cooking compartments. However, an external steam supply may also be used. Units with a built-in boiler have both the POWER rocker switch and the STEAM momentary switch next to the pressure gage. Units with no internal generator have the POWER rocker switch only. They do not have the STEAM momentary switch.

Installation, Use and Care Instructions Convection Steamer
Convection

Steamer Compartment Control Panels

Figure 3 illustrates the standard electronic controls: the Key Pad Control Panel. This panel has a rocker switch, a keypad, and a digital timer. Figure 4 illustrates the optional electromechanical controls: the Dial Timer Control Panel. This panel has a rocker switch and dial timer. Steamer functions are the same for both the standard and optional panel configurations. Operating details are slightly different especially when setting the automatic operating time. For clarity two sets of instructions are provided for cooking operations.

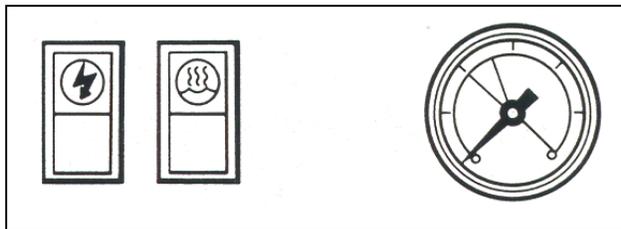


Figure 2. Steam Generator Controls

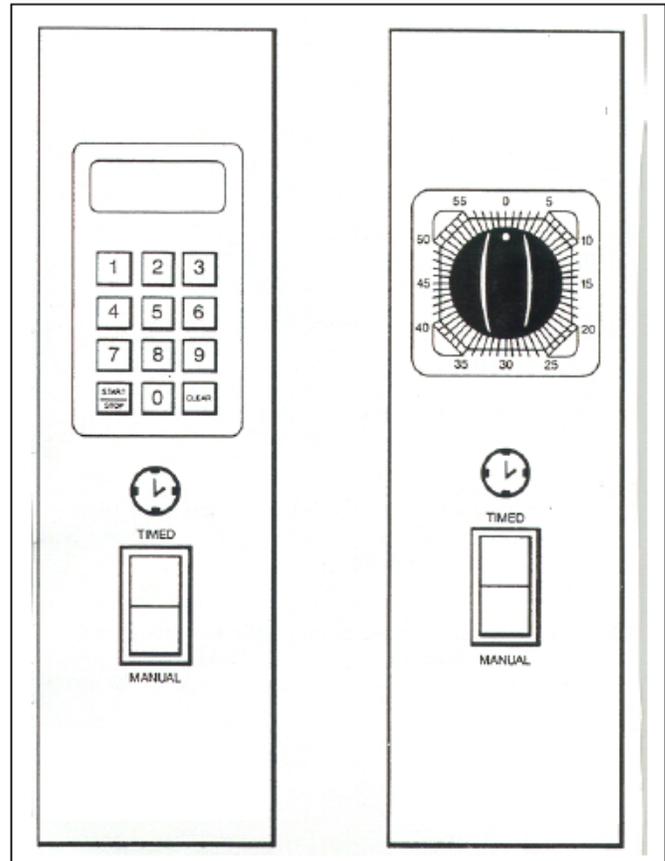


Figure 3. Key Pad Control Panel

Figure 4. Dial Timer Control Panel

START-UP AND PREHEAT

WARNING

Do not attempt to start or operate the Convection Steamers during a power failure. Critical safety circuits are not energized, and serious injury to personnel or damage to equipment may result.

1. Stop the steam supplies. The steam is either an integral steam generator boiler) built into the base unit, or an external steam supply.
- For units without a built-in boiler, refer to the start-up procedures for the external steam supply and be sure it is running properly. As soon as the pressure gauge

Operator's Manual

On the Convection Steamer registers 10 psi, steamer preheating may begin. Skip the remainder of step 1, and begin step 2.

- For units with a built-in boiler, fill the boiler with water and start the steam generator as described in step a. through d. below.

a. Press the ON end of the POWER on-off rocker switch located next to the steam pressure gauge (Figure 2). The red indicator light in the POWER rocker switch turns on and the steam generator begins to fill with water units takes about 5 minutes.

b. When the water level in the steam generator reaches a safe operating level, the amber light in the STEAM momentary switch turns on. Whenever the amber light is on, the heaters, steam supply, or burners are *off*, and no steam is being generated. The energy source (electric, gas, etc.) cannot be activated until the boiler contains sufficient water, indicated by the amber light.

c. Press the STEAM (amber colored) momentary switch to produce steam in the boiler this activates the energy source (electric heaters, gas burners, or steam solenoid valve) and the amber light turns off. The STEAM switch must be pressed to restart the steamer after it is shut off for any reason (including a brief power interruption). No attempt should be made to operate the equipment during a power failure.

NOTE: For steamers with built-in gas-fired boilers: If the burners fail to ignite in four seconds, a safety circuit energizes the system. In this event toggle the POWER rocker switch to the OFF position and back to the ON position. The amber light in the STEAM momentary switch lights. Wait five minutes, and then press the STEAM momentary switch to start the burner ignition cycle once again.

d. About 20 minutes after starting the boiler in step C; the steam pressure gauge on the unit base should register 10 psi.

2. Preheat the Convection Steamer cooking compartments. For accurate, efficient cooking times, the cooking compartments should be preheated during startup.

NOTE: With a steamer/kettle combination, if both must be used at the same time, always heat the kettle first. When kettle contents begin to simmer, steam pressure returns, the steamer compartments may be preheated

a. Close the compartment door by gently swinging it shut.

b. Refer to timer setting instructions under Automatic Operation for the appropriate control panel. Set the Timer for each compartments to one minute, and start the cooking cycles. Steaming begins in each compartment.

NOTE: On Convection Steamers equipped with electronic key pad control panels, the timer does not begin counting down until the cooking compartment reaches operating temperature. This may take 2 or 3 minutes if the steamer has not been operating.

c. Steaming continues for the set one minute. When the preheating is completed, the steam automatically shuts *off* and a 3-second alarm sound. The Convection Steamer is ready for cooking operations.

COOKING OPERATIONS

The control panels mounted on the cooking compartments regulate cooking operations. Although cooking operations are similar for all Convection Steamers, regardless of control panel configuration, separate instructions are provided for each control panel type.

Cooking Operations for The Key Pad Control Panel

The electronic keypad control panel illustrated in Figure 3.

The Cleveland Range Convection Steamer has two cooking modes: Manual and automatic. The Manual Mode provides continuous steaming and is turned on and off by the MANUAL/TIMED rocker switch. The Automatic Mode monitors cooking time and compartment temperature to provide accurate, efficient, uniform steam cooking.

NOTE: Whether using timed or manual cooking modes, optimum steam heat transfer, and therefore a higher quality food product, is achieved when shallow, perforated, uncovered pans are used.

WARNING

STEAM may cause severe burns. Use extreme Caution when opening the steamer door. Turn face away from the steamer when first opening the door. Do not look into the cooking compartment until steam has dewed. KEEP HANDS OUT OF THE COOKING COMPARTMENT TO PREVENT BURNS.

Manual Cooking Operation - Key Pad Controls

Use manual mode for a continuous supply of steam for long periods, or if the required cooking time is unknown and frequent inspection is required.

1. Place the pan(s) of food into the compartment.

Operator's Manual

2. To START the flow of steam, press the MANUAL end of the MANUAL/TIMED rocker switch, located below the timer. Steam immediately starts flowing into the cooking compartment.
3. If inspection is required during steaming, refer to the LIVE STEAM WARNING. Use extreme caution when opening the steamer door during steaming operations.
4. Although the timer cannot turn the steam off in manual mode, it can be used as a conventional cooking timer. Refer to the timer setting instructions under Automatic operation and set the timer. The timer will count down the set period and sound the buzzer, but WILL NOT TURN OFF THE STEAM AFTER THE ALARM SOUNDS.
5. To STOP the flow of steam, press the of the MANUAL/TIMED rocker switch. Steam stops flowing into the cooking compartment.

Automatic Cooking Operation - Key Pad Controls

Each Convection Steamer cooking compartment is equipped with an independent electronic digital timer, which has a maximum setting of 99 minutes and 99 seconds. Each timer is connected to a temperature-sensing device in the cooking compartment. THE SENSOR Circuit ALLOWS THE TIMER TO COUNT DOWN ONLY WHEN THE COOKING COMPARTMENT IS AT THE PROPER COOKING TEMPERATURE. This assures uniformity in the cooking times as the timer automatically compensates for food product defrosting and! Or heat-up time.

1. Place the pan(s) of food into the cooking compartment.
2. Clear and reset the timer. The timer can be set only when the COOKING TIME display is clear. Press the CLEAR key on the number pad to zero the timer.
3. Set the Desired Cooking Time. The cooking time display contains four digits. The left two digits are minutes, and the right two digits are seconds. The display 12:34 is set for 12 minutes and 34 seconds.
 - a. To set the cooking time: change the required cooking time to minutes and seconds, press the number keys for the minutes, and then press the number keys for the seconds. If the cooking time is 99 seconds or less, only press the number keys for seconds.
 - b. Example 1. To set the timer for 1 hour and 15 minutes: Change 1 hour (60 min) and 15 minutes to 75 minutes. Press the following number keys in sequence: 75 00. The display will read 75:00 when properly set for 1 hour and 15 minutes.

- c. Example 2. To clear the time numbers set in example 1, press the CLEAR key on the number pad. The display returns to 00:00.
 - d. Press the following number keys in sequence: 1 3 0. The display will read 01:30, when set for 1.5 minutes. All seconds method: Change the 1.5 minutes to 90 seconds and press 90. The display will read 00:90, when set for 1.5 minutes.
4. Press the START/STOP key to start the timer. When the START/STOP key is pressed, steam enters the cooking compartment.
 - a. THE TIMER WILL BEGIN TO COUNT DOWN ONLY AFTER THE COOKING COMPARTMENT REACHES PROPER COOKING TEMPERATURE. The timer automatically delays to compensate for Defrosting and! Or food product heat-up time.
 - b. For example, a timer setting of 10 minutes may in fact take 11 or 12 minutes for the time to count down and the alarm to sound. This is normal. Heating the *compartment* and food to cooking temperature uses the additional time.
 - c. To stop or reset the timer, press and hold the START! STOP key. The cooking time display returns to the last time setting.
 - To restart the same time, press the START/STOP key.
 - To set a new time, press the CLEAR key, and set the time.
 5. When the timer counts down to zero, an alarm sounds continuously. Press the START/STOP key to silence the alarm. The cooking time display returns to the last time setting. Either run this same setting again or clear and reset the timer.
 6. Example 4. To cook two 14 minutes cycles: Press the CLEAR key to clear the timer. Press the following number keys in sequence: The display shows 14:00. Press the START/STOP? Key to start the timer. When the display counts down to zero, the alarm sounds. Press the START/STOP key, and the display returns to 14:00. Press the START! STOP key to start the second 14-minute cycle.

Cooking Operations for The Dial Timer Control Panel

The dial timer control panel is illustrated in Figure 4

Operator's Manual

The Cleveland Convection Steamer has two cooking modes: Manual and automatic. The Manual Mode provides continuous steaming and is turned on and off by the MANUAL/TIMED rocker switch. The Automatic Mode monitors cooking time to provide accurate, efficient steam cooking.

NOTE: Whether using timed or manual cooking modes, optimum steam heat transfer, and therefore a higher quality food product, is achieved when shallow perforated, uncovered pans are used.

WARNING

LIVE STEAM may cause severe burns. Use extreme caution when opening the steamer door. Turn face away from the steamer when opening the steamer door. Turn face away from the steamer when first opening the door. Do not look into the cooking compartment until steam has cleared. KEEP HANDS OUT OF THE COOKING COMPARTMENT TO PREVENT BURNS.

Manual Cooking Operations - Dial Timer Controls

Use Manual mode for a continuous supply of steam for periods longer than the timer limits (60 minutes), or if the required cooking time is unknown and frequent inspection is required.

1. Place the pan(s) of food into the cooking compartment.
2. To START the flow of steam, press the MANUAL end of the MANUAL / TIMED rocker switch, located below the timer
3. If food inspection is required during steaming, refer to the LIVE STEAM WARNING on this page. Use extreme caution when opening the steamer door during steaming operations.
4. Although the timer cannot turn the steam off in manual mode, it can be used as a conventional cooking timer. Refer to the timer setting instructions under Automatic Operation and set the timer. The timer will count down the set period and sound the buzzer, but IT WILL NOT TURN OFF THE STEAM AFTER THE ALARM SOUNDS.
5. To STOP the flow of steam, press the TIMED end of the MANUAL/~MED rocker switch

Automatic Cooking Operation Dial Timer Controls

Each Convection Steamer cooking compartment is equipped with an independent dial timer. This timer controls cooking compartment steaming cycle. Use automatic mode when an exact cooking time is required. Steam cooking begins when the timer is set and automatically stops when the timer counts down the set period.

1. Check that the MANUAL / TIMED rocker switch is in the TIMED position - If it is not press the TIMED end of the MANUAL/TIMED rocker switch.
2. Place the pan(s) of food into the cooking compartment.
3. Set the Desired Cooking Time. Turn the dial unit it points to the desired cooking time. When the dial timer is set, steam enters the cooking compartment.
4. When the timer counts down to zero, an alarm sounds for 4 seconds, and steam flow into the cooking compartment stops.

Boiler Shutdown

The red-lighted power switch must be shut off for 3 minutes a minimum of once every 8 hours to automatically drain highly mineralized water from the boiler, which reduces the formation of scale. See step J in CARE AND CLEANING instructions, which follow.

CARE AND CLEANING

The Cleveland Convection Steamer must be cleaned regularly to maintain its fast, efficient cooking performance, and to ensure its continued safe, reliable operation.

1. The boiler must be drained (Blowdown) after a maximum of 8 hours of use. If the boiler feedwater contains more than 60 parts per million of total dissolved solids, the boiler must have a Blowdown more often, the frequency depending upon the mineral content of the feedwater. Blowdown means the boiler must be drained under pressure.

THE BOILER BLOWDOWN IS PERFORMED BY SIMPLY SHUTTING OFF THE STEAMER'S RED-LIGHTED POWER SWITCH WHILE THE BOILER IS AT NORMAL 10 PSI OPERATING PRESSURE. WHEN THE BOTTOM OF THE POWER ROCKER SWITCH IS PRESSED, ITS RED LIGHT GOES OUT, AND THE DRAIN VALVE AUTOMATICALLY OPENS, DRAINING THE BOILER. AUTOMATICALLY TIMED DRAIN WATER CONDENSER WILL FLUSH THE DRAIN FOR 3 MINUTES THEN SHUT OFF. AFTER 3 MINUTES THE STEAMER IS READY TO BE RE-STARTED.

When steam is produced, the water in the boiler is being distilled. During this process, the minerals that come into the boiler *with the water; remain in the boiler* as the *water* boils away as steam. When allowed to accumulate, the water becomes highly mineralized, which results in erratic operation, lime build-up, corrosion, and premature electric heater failures. In some cases, complete boiler *replacement becomes necessary, which is extremely expensive*. By draining the boiler under pressure, most sediment present will be flushed down the drain.

2. The steamer is equipped with a drain in the back of the cooking compartment. No compartment should be operated without the drain screen in place. This screen prevents large food particles from entering and possibly plugging the drain line. Any restriction of the drain line *may cause a slight build-up of back-pressure* in the compartment, resulting in steam leaks around the door gasket. It also may adversely affect the convection action of the steam in the compartment, which is critical to optimum performance. Pouring USDA approved drain cleaner through the compartment drains once a week will help to ensure an open drain. An auger or "snake" may be safely used to clear obstructions in the compartment drains. Do not use a power auger, as damage to the plastic drain system will result. With the steamer off, open the cooking compartment doors and allows the steamer to cool before cleaning the cooking compartments and their components.
3. At the end of each day's operation, wash the pan slides door gaskets, and compartment interiors with mild detergent and warm water, either by hand or in a dishwasher. Rinse thoroughly with clear water. Rinse water should drain freely through the compartment drain openings. If it does **not**, the drain must be cleaned before using the steamer.
4. To prolong door gasket life, always leave compartment door ajar when not in use.
5. Exterior Care: Allow steamer to cool before washing. Use the same cleaners and cleaning procedures as for other kitchen surfaces of stainless steel and aluminum. Mild soapy *water*, with a clear water rinse, is recommended. **DO NOT ALLOW WATER TO RUN INTO ELECTRICAL Controls**. Always turn off equipment power before using water to wash equipment. Do not hose down the steamer!

WARNING

Do not store gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

MAINTENANCE

Periodically, a *qualified* serviceman should be summoned for routine preventive maintenance.

1. The Blowdown procedure will not completely remove the mineral deposits that adhere to the top of the boiler. A boiler treatment specialist should do a chemical descaling. This should be done 4 times a year in average water conditions, but in poor water areas it may be needed more often.

2. A qualified Field serviceman should make periodic boiler inspections.

3. The cold water line strainer should be cleaned weekly.

Cleveland Range supports a comprehensive *network of Maintenance and Repair Centers* (regional parts and service distributors) throughout the United States and Canada. Please contact your nearest distributor for the name of an authorized service agency in your area, or for replacement parts and information regarding the proper maintenance and repair of Cleveland Range equipment. In order to maintain the various agency safety certifications, only factory-supplied replacement pans should be used. The use of other than factory supplied parts will void the warranty.

Preventive Maintenance and Record Keeping

PREVENTIVE MAINTENANCE is the key to keeping your equipment in top condition. There are certain cleaning procedures that should be performed on a regular schedule.

A. DAILY

1. Using a **NON-CHLORINE DETERGENT**

- a. Wipe out the interior of the compartments
- b. Wipe the face of the compartments
- c. Rinse the pan slides
- d. When the steamer is not cooking, leave the door open resting against the door latch.
- e. Wipe down the gaskets to prevent sticking

5. WEEKLY

1. Check the door gasket for wear and reverse or replace the gasket when needed.
2. Pour a liquid chemical descaler down the back of each compartment drain.

C. MONTHLY

1. Every 3 to 4 months the generator should be *opened* and checked for mineral build up or Chloride corrosion.

Operator's Manual

Look to *see if* the generator has a buildup of scale greater than the thickness of a business card or if the top is beginning to peel off in layers. If either one of these conditions is present, the generator needs to be chemically descaled by your **CLEVELAND AUTHORIZED SERVICE AGENCY**. Cleveland Range recommends that your service agency descales your boiler however if you have trained and skilled in-house maintenance personnel, you may wish to discuss purchasing Descaling pump system P/N 107142 for use with Dissolve descaler solution P/N 106174 with your sales representative or service agency. For details on descaling procedure using descaling pump system refer to KE004041B (Descaling Procedure Convection Steamers).

- a. Inspect more frequently in areas where the water conditions do not meet the Water Quality Requirements.
1. Change the boiler gasket every time you open the boiler for liability reasons.
2. Check to see that all door fasteners *are* tight.
3. Check to see that all steam, water, and electrical connections are secure. If any are loose, contact your

authorized service agency to make the REPAIRS

It is in your best interest to maintain as many preventive maintenance records as possible. When contacted by a customer or service agency the manufacturer appreciates having this information available.

The record keeping chart provided with the steam generator would assist you and your service agency. It will help you record your maintenance and service history of the equipment.

If you have any questions concerning the proper installation and maintenance of your CLEVELAND STEAM COOKER call the Cleveland Service Department at (216) 4814900.

Operator's Manual

Troubleshooting

OPERATORS TROUBLESHOOTING GUIDE

This troubleshooting guide includes a list of symptoms that may be encountered during the operation and maintenance. The first column on the left (problem) describes these symptoms. The second column lists possible causes for the problem listed in column one. The third column lists remedies for the problems and causes columns one and two. The causes and remedies are listed in the am

Or they should be checked, with the least costly and easiest to repair listed first. The third column also refers to notes that are grouped at the end of the troubleshooting guide. Refer to these notes when instructed to do so. Do not try to correct a problem that requires an authorized service representative as this may adversely affect warranty coverage.

PROBLEM	POSSIBLE CAUSE	REMEDY/REFERENCE
Switch light does not turn on: When POWER switch is pressed switch. On.	Power turned off at main disconnects, SWITCH	Turn on power at main disconnect switch.
POWER switch light on and Steam generator does not fill.	Water supply to steamer shut off.	Open water supply valves.
	Water line strainer is clogged.	Clean water supply strainer
	Water sensors shorted by scale, Deposits.	Descale steam generator with USDA Approved descaler.
	Inoperative controls or solenoid	See note #1.
Steam Generator does not make any steam.	No water in steam generator.	See steam generator does not fill (above).
	Gas models only Gas supply valve closed. Electric models only Heating elements covered with Scale.	Turn off steam generator and open gas supply valve. Refer to Service Manual. Descale steam generator with USDA approved descaler
	Electric models only Heating elements damaged.	See note #1.
	Water sensors covered by scale Deposits.	Descale steam generator with USDA Approved descaler.
	Inoperative controls.	See note #1.
	Abnormal amount of steam Coming from drain.	hot water instead of cold water Connected to condenser fitting
Water supply to condenser turned off.		Open water supply valve.
Condenser waterline strainer is clogged.		Clean out condenser water supply line. See note #1.
Water supply line to the con- Condenser blocked, broken, or leaking.		Repair or replace solenoid. See note #1.
Inoperative condenser solenoid.		Replace solenoid. See note #1.
Inoperative five controls.		Turn off electricity at main disconnect Switch. See note #1.
Steam and / or water draining around compartment door		Drain clogged or covered.
	Door gasket or door parts worn.	See note #1.

Operator's Manual

PROBLEM	POSSIBLE CAUSE	REMEDY/REFERENCE
	Steamer not level	See note #2.
	Hot Water to con denser	See note #2.
Reduced steam flow into cooking Compartment.	Steam generator scale buildup.	Descal steam generator with approved Descaler
	Steam nozzle scale buildup.	See note #1.
	Steam solenoids scale buildup	See note #1.
	Electric models only Voltage too low for unit.	See note #4.
	Electric models only Faulty heating element or controls.	See note #1.
Steam flow does not stop when timer stops.	Operating in manual mode.	Switch to timed mode for timer to be Effective.
	Stuck open steam valve	See note #1.
	Inoperative five controls inside Cabinet.	Turn off electricity at main disconnect switch. See note #1.
Water leaking from bottom of Cabinet.	broken or loose plumbing inside steamer cabinet.	Turn off electricity at main disconnects switch and close water supply valve(s). See note #1.
Water leaking from water pipes or drain lines.	Plumbing needs repair	See note #3.
Food takes too long to cook. (Cook in perforated pans when possible.)	Not enough steam movement in compartment. Hot water connected to condenser line.	Make proper connections. Refer to Service Manual.
	Pans too close to the bottom of cabinet.	Put pans in racks near top of cabinet.
	Steam generator scale buildup. approved descaler	Descal steam generator with USDA
	Compartment overloaded with too much food.	Put less food in pan. Use fewer pans.
	Voltage too low for unit.	See note #4.
	Suggested cooking times are usually listed for cooking at sea Level	Extend cooking times for altitudes above 2500 FEET.
Compartment bottom dirty with food drippings.	Juices and /or food leaking from pans.	Put a solid pan under perforated pans to catch drippings, or put less food in pan.

TROUBLESHOOTING NOTES

1. If problem is inside the steamer, call an authorized Service representative Cleveland Range will not pay for Non- warranty repair centers.
2. Proper installation of the Convection Steamer Responsibility of the owner or installer Refer to Cleveland
3. Repair to external wiring should be done by a Licensed Electrician.
4. For more information on products and services, contact your nearest Authorized Service Representative.

CONVECTION STEAMER Cooking Guidelines

Introduction:

Steam Cooking is an excellent way to prepare countless foods. With large and small quantities you will find cooking to be efficient, economical, fast and convenient. Food can never burn-pans will never boil over-there is no heavy lifting of water in pots-no scouring of containers-no waiting for boiling to start. Steam cooking is efficient, economical and convenient. From the Steamer to the steam table, it saves money in labor/time, and, of course, the quality and consistency remains the same.

Seafood:

Steaming seafood is an excellent method of cooking a variety of seafood. From the freezer directly into the steamer gives you, the operator, portion control on

expensive seafood products. Steamed fish is tender, succulent, and flaky and table ready in a matter of minutes.

Vegetables:

Steam cooking vegetables, either fresh or frozen, enhances color, improves flavor, and helps retain vitamins when recommended timer settings are followed. Steaming fresh vegetables on perforated pans gives best results.

Meat:

Steam provides an even, intense and penetrating heat, which, because of its nature, cooks meat with minimal shrinkage. The meat is tender, moist and flavorful. Stews, pot roasts, ham and corned beef are excellent steam cooked. Steam tenderizes stewing fowl. It produces excellent meat for sandwiches and salads, both moist and savory and is easily sliced.

Desserts:

Many kinds of cornstarch pudding and custard desserts are prepared by steaming. Fruit desserts such as steamed "Baked Apples" are another suggestion. Core the apple and arrange on a shallow pan. Fill the cored apple with cinnamon and sugar, then steam. If desired, browning under the broiler may finish the apples. Applesauce is another steam application, as are stewed pears or peaches. Dried fruit, properly marinated, turn out beautifully.

Additional Ideas:

There are many applications for steam cooking besides vegetables and seafood:

- Eggs can be soft cooked, coddled, hard cooked, poached, scrambled, and made into custard or pudding. 25 dozen eggs can be hard cooked in 12 minutes using three 12" x 20" x 2½" perforated pans in one compartment of the steamer.
- Momentary steam blanching of fruits, including citrus and pineapple, simplifies skin removal.
- Dumplings, steamed breads, muffins, hot cereal, pasta, noodle and rice can be prepared or reheated in the steamer.
- Beef and other meat, cooked by steaming, is moist, tender and flavorful. The meat drippings from the catch pan can be used to make gravy soups or clear stock, as a salt free broth.
- Turkey, chicken and other poultry are tender, juicy when steamed then combined into a casserole, added to BBQ sauce, or browned under the broiler. Chicken pieces can be breaded, steamed, then finished in the deep fryer. It is crisp, delicious, and juicy.
- Hot Dogs, sausages and other variety meats remain plump and juicy when steamed.
- Entrees such as lasagna, macaroni and cheese, or beef stew can be prepared from scratch. Frozen institutional packs can be reheated in the steamer. It is not necessary to cover.

Sizing Up Pan Capacity: How Much? How Many?

How to estimate portion size and number of servings from a standard steam table pan.

- A 12" x 20" x 2½" (65mm-1/1GN) solid pan will hold 1-7/8 gallons or 240 fluid ounces (30 liters or 7200ml)

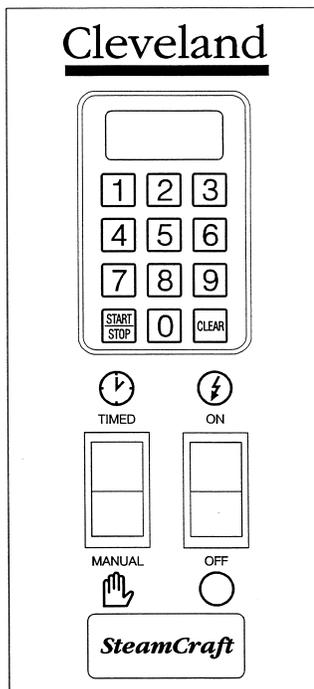
<u>Portion Size</u>	<u>240 Fluid Ounces Produces (7200ml)</u> <u>Number of Servings</u>	<u>Type of Product</u>
10 oz (300ml)	24	Stew, Casserole, Lasagna
8 oz (240ml)	30	Soup, Bisque
6 oz (180ml)	40	Soup, Bisque
4 oz (120ml)	60	Mashed Potatoes
2 oz (60ml)	120	Sauce
1 oz (30ml)	240	

- Number of servings of cooked vegetables from one 12" x 20" x 2½" perforated pan. (65mm-1/1GN)

Frozen Vegetables Yields:

10.0 lbs. (4.5kgs)	-	Approx. 50-3 oz (90ml) servings
7.5 lbs. (3.4kgs)	-	Approx. 30-3 oz (90ml) servings
5.0 lbs.	-	Approx. 25-3 oz (90ml) servings

For Units with Mechanical Timers:



Cleveland's Electronic Controls

With Compensating Thermostat:

- **Durable and Reliable**
- **Simple and Easy to Operate**
- **Automatically adjusts the cooking time for the volume of product steamed**
- **Manual Bypass Switch for Constant Steam**
- **Audible Signal for cooking time completion**
- **Automatically resets to the original time after cycle is completed**

Consistent-Worry Free Cooking Results!

Operator's Manual

Convection Steamer Suggested Timer Setting Guidelines Electronic Controls with the Compensating Thermostat

Timer settings are approximate due to the differences in food quality, age, shape and the degree of doneness desired. It is not necessary to add water. Perforated pans are recommended. Starred items (*) must be cooked in solid pans. Items marked with two stars (**) require handling in two steps. First steam for approximately ½ the time shown, remove from steamer, separate thawed portion, or stir, and return to steamer for the time remaining. The compensating feature of the timer allows the cooking compartment to reach temperature before the preset time starts to count down.

VEGETABLES:	Fresh	Frozen		Fresh	Frozen
Artichoke	12				
Asparagus, spears	4	6			
Beans, green, 2" cut	6	5			
French cut	4	5**			
Whole	6	4			
Broccoli, spears	3	2-3			
Flowerets	2-3	1-2			
Chopped		6-8			
Brussels sprouts	4-5	4			
Cabbage,	2				
Whole to remove					
Leaves for cabbage rolls					
Carrots-baby whole	10	6			
Sliced,	7-8	3			
Diced		2			
Cauliflower,					
Flowerets	4-5	3-4			
Whole	10				
Celery, Dai. Cut 1½"	3				
Diced	2	1			
Minced	1				
Corn, yellow, whole		2			
On cob, 6		12**			
Cobbettes	6	12**			
Eggplant, sliced,	1				
Mixed Vegetables		3-4			
Mushrooms,					
Whole 1½"	3			10-12	
Sliced	1			3	
Onions, diced, sliced	2-3	1		6	
Whole	4	2		2-3	
Peas, green		2		6-7**	
Potatoes, whole 8 oz.	30-35				
Peeled, quartered,	12-19				
Fresh peeled, diced	8-10				
Potatoes, sweet,	30-35				
Whole					
Spinach leaf	2	21**			
Chopped		21**			
Squash, acorn halves					
Butternut, quartered					
Squash whipped*		20**			
Spaghetti squash, halves	15-18				
Tomatoes, whole, sliced*	1				
Turnips, whole	20-25				
Zucchini, sliced	2-4	2-4			
			SEAFOODS:		
			Steam all seafood on a perforated pan with		
			catch pan		
			Clams in shell	3-5	
			Cod fillets, 5 oz.	3	4
			Portions		
			Crab legs, king		4-6
			Snow crab		2-4
			Crab, live, 4 oz.		
			3/4 - 1 lb.	12	
			Halibut, 6-8 oz.	4-6	6-8
			Portions		
			Lobster, whole, 1 lb.	7-9	
			Lobster tails, 8 oz.		8-10
			Defrosted, butterflied		4-6
			Mussels in shell	2	
			Oysters in shell	2-4	
			Red snapper, 8 oz.	4-5	4-5
			Salmon steak, 8 oz.	6	7
			Shrimp, 10 ct. per lb. IQF	3	4-6
			5lb. Block, peeled &		6-8
			Deveined 30 ct.		
			5lb. Block, green, (nested pan) 26-30 ct.		10**
			EGGS (Medium Sized):		
			Hard cooked for egg		
			Salad, potato salad	10-12	
			Soft cooked	3	
			Coddled	6	
			Poached in a cup	2-3	
			Scrambled*	6-7**	
			FRUITS:		
			Blanch for peeling		
			Fresh: Avacado		1
			Apple, cored		1
			Grapefruit		1
			Orange		1
			Apricot		1
			Pineapple, whole		2
			Dried: add water to re-hydrate		
			Apple		10
			Apricot		10
			Peach		10
			Pear		10
			Prune		10

Operator's Manual

MEATS & POULTRY:

Meats and poultry in nested pans, as juices can be used for gravy, sauces, beef stock and soups. The portion size, thickness, grades, should be considered when selecting a timer setting for doneness.

6 oz.	3-4 min.
8 oz.	4 min.
10 oz.	5 min.
16 oz.	8 min.
(Chateaubriand)	

POULTRY:	Fresh	Frozen
Turkey, whole	6-8 min./lb.	6-8 min./lb.
Chicken, 5-8 oz.		
Breaded piece	18-20 min.	
halves, 1 1/4-1 1/2 lb. per half	20-24 min.	

Strip steak -	10-oz.	5 min.
	12 oz.	7 min.
T-bone	12 oz.	5 min.
	16 oz.	8 min.
	18 oz.	8 min.
	22 oz.	10 min.

PORK, SAUSAGE, HOT DOGS:

Pork, Chop, 4 count/lb.	10 min.
Italian sausage, 4 oz.	10 min.
Ribs, 3lb. and down	20-26 min.
Hot-dogs, 8 count/lb.	2 min.

PREPARED ENTREES:

	Fresh	Frozen
Full Size Pans		
Cabbage rolls, stuffed*	25 min.	20 min.
Cover with tomato		
Sauce & serve		
Casserole dishes*		
Beef Stew	20-25 min	25-30 min.
Stroganoff	20-25 min.	25-30 min.
Lasagna* fresh	20-25 min	25-30 min.
Reheat ea. serving 4"	6-8 min.	12 min.

BEEF:

Cubes, 1 1/2"	6-7 min./lb.	6 min./lb.
Ground chuck for chili	4 min./lb.	4-6 min./lb.
Pot-roast, choice	8-12 min./lb.	
Rump roast, choice		
Boned, rolled, tied	12 min./lb.	
Meat loaf, 4lb. Loaf	5 min./lb.	
Liver, baby beef, 8oz.	2-4 min./lb.	2-4 min./lb.
Corned beef, 6-8lb.		
cut, add 1/2" water		
Pan	20-23 min./lb.	

DEHYDRATED FOODS:

Potatoes* 2 1/2" random sliced	
Plus 5 cups cold water /lb.	12 min.

RICE & BEANS:

Rice, long grain	
4 cups cold water/lb.	17 min.
Beans, pre-soaked overnight,	
1 lb. Beans = 1 1/4 qt. Water	45 min.
Beans* unsoaked,	
1 lb. Beans x 1 1/2 qt. water	2 1/2 Hours
Refried beans, 2-#10 cans	15-17 min.

STEAKS:

Using a 3/4" to 1" steak, the steaming time listed below produces a "rare" steak. A "well done" steak is first steamed to the "rare" stage, then broiled or grilled for 1 1/2 minutes on each side. This "well done" steak shrinks less, is more tender and juicy; and, when served, is the same size as the "rare" steak.

Sirloin Patties		
Chopped 8 oz	4 min.	
Ribeye, 8 oz.	4 min.	
Top butt steak	6 oz.	4 min.
	8 oz.	6 min.
Filet Mignon, butterflied -	4 oz.	3 min.

PASTA:

Steam in nested pans. Place pasta on 2 1/2" perforated pan used as a liner in a solid 2 1/2" pan. Cover pasta with cold water.

Egg noodles, 1 1/2" wide	4-6 min. **
Lasagna noodles	10-12 min.**
Macaroni, shells, elbow	10-12 min.**
Rigatoni	10 min. **
Spaghetti, vermicelli	8 min.**
Spaghetti, regular	8 min.**

NOTES:

Every new piece of Welbilt Foodservice equipment comes with KitchenCare® and you choose the level of service that meets your operational needs from one restaurant to multiple locations

StarCare – Warranty & lifetime service, certified OEM parts, global parts inventory, performance audited

ExtraCare — CareCode, 24/7 Support, online/mobile product information

LifeCare – Install & equipment orientation, planned maintenance, KitchenConnect™, MenuConnect®

Talk with KitchenCare® • 1-844-724-CARE • www.mtwkitchencare.com



To learn how Welbilt Foodservice and its leading brands can equip you, visit our global web site at www.welbilt.com, then discover the regional or local resources available to you.