

# SERVICE MANUAL

# **SPIKA SERIES**



ICE CUBE MAKERS - UNDERCOUNTER MODELS

SPIKA NG 130 SPIKA NG 160 SPIKA NG 230 SPIKA NG 360

ICE CUBE MAKERS - MODULAR MODELS

SPIKA MS 500



#### INDEX

1.	INTRODUCTION	4
	1.1 Warning	4
	1.2Reception of the machine	6
2.	INSTALLATION	7
	2.1 Placing of the ice maker	7
	2.2Levelling of the ice maker	7
	2.3Installation of modular equipments on top of bins	8
	2.4Minimum distance to obstacles	8
	2.5 Water supply connection	9
	2.6Drain connection	9
	2.5 Electrical connection	.10
3.	PRIOR CHECKING AND START-UP	.12
	3.1 Prior checking	.12
	3.2 Start-Up	.12
4.	SEQUENCE OF OPERATION UNDERCOUNTER MODELS (NG)	.14
	4.1. Undercounter Control Board	.14
	4.2 Alarms	.16
	4.2.1 Safety high pressure switch	.17
	4.2.2 Long harvest	.17
	4.2.3 Ice production cycle timeout	.17
	4.2.4 Faulty temperature probe	.17
	4.3 PCB push button function	.17
5.	SEQUENCE OF OPERATION -MODULAR MODELS (MS)	.18
	5.1 Initial Start-up	.18
	5.2MS Control Board	.20
	5.3 Alarms	.21
	5.4 Safety pressure	.22
	5.5 Long harvest	.22
	5.6Ice production cycle timeout	.22
	5.7Short production cycle	.22
	5.8Water filling timeout	.22
	5.9 Machine Stacking	.23



5	Refrigeration diagram	24
6	MAINTENANCE AND CLEANING PROCEDURES	25
	6.1 Cleaning water distribution system for under counter models (NG)	25
	6.2 Cleaning water distribution system for modular models (MS)	28
	6.3 Cleaning the bins (for undercounter models)	31
	6.4 Cleaning the condenser	32
	6.5 External cleaning of the machine	33
	6.6 Water leakage checking	33
7	TECHNICAL SPECIFICATIONS	34
	7.1 Dimensions – Voltage	35
	7.2 Production Charts	36
8	USER TROUBLESHOOTING GUIDE	38
	8.1 Undercounter models	38
	8.2 Modular models	39
9	WIRING DIAGRAMS	41
	9.1 SPIKA NG (undercounter models)	41
	9.2 SPIKA MS 500 A SINGLE PHASE	43



# 1. INTRODUCTION

Thank you for purchasing a 'Spika Series' Ice Cube Maker by ITV. You have purchased one of the most reliable ice-making products on the market today.

Carefully read the instructions contained in this manual since they provide important information relative to safety during installation, use, and maintenance.

# 1.1.- WARNING

This appliance is intended to be used in household and similar applications such as staff kitchen areas in shops, offices and other working environments; farmhouses and by clients in hotels, motels and other residential type environments; bed and breakfast type environments; catering and similar non-retail applications.

The installation of this equipment should be done by the Service Department.

The socket should always be placed on an accessible location.

When positioning the appliance, ensure the supply cord is not trapped or damaged.

Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.

Always disconnect the power supply from the machine before any cleaning or maintenance service.

Any change needed on the electrical installation for the appropriate connection of the machine, should be exclusively performed by qualified and certified professional personnel only.

Any use by the ice maker not intended to produce ice, using potable water, is considered inappropriate.

It is extremely dangerous to modify or intend to modify this machine and will void warranty.

The appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.

Children being supervised not to play with the appliance.

Connect to potable water supply only. To see "Installation" chapter (5).

This machine is not intended to be used outdoors nor exposed to the rain.

The machine should be connected using the power cord supplied with the equipment.

It is mandatory to ground the equipment to avoid possible electric shock on individuals or damages to the equipment. The machine should be grounded pursuant local and/or national regulations. The manufacturer shall be held harmless in case of damages arising due to the lack of the ground installation. To see "Installation" chapter (7).

In order to assure the proper operation and efficiency of this equipment, it is extremely important to follow the recommendations of the manufacturer, especially those related to cleaning and maintenance operations, which should be performed by qualified personnel only.

CAUTION: The intervention of non-qualified personnel, besides of being dangerous, could result in serious malfunctioning. In case of damages, contact your distributor. We recommend always using original spare parts.

ITV reserves the right to make changes in specifications and design without prior notice.

This signal indicates "Risk of fire / Flammable materials" because of the use of flammable refrigerant.



For compression-type appliances that use flammable refrigerants should additionally consider the substance of the warnings listed below:

• Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.

• Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.

- Do not damage the refrigerant circuit.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.

In case of a flammable refrigerant leakage:

- Do not generate flames close to the appliance.
- Do not switch on/off or plug in/off the appliance.
- To ventilate immediately the area where appliance is located by opening doors and/or windows.
- To call to an authorized technical service.

Disposal of the ice maker: ITV encourages to follow the regulations of each country regarding ecofriendly disposal of electric and electronic devices such this one. User who is wanting to dispose of this equipment must contact the manufacturer and follow the method to appropriate differentiated collection for the subsequent treatments.



# **1.2.-RECEPTION OF THE MACHINE**

Inspect the outside packing. In case of damages, make the corresponding claim to the carrier. To confirm the existence of damages, unpack the machine in the presence of the carrier and state any damage on the equipment on the reception document or freight document.

Always state the machine number and model. This number is printed on three locations:

(1) Packing: On the outside, it contains a label with the serial number.



(2) Exterior of the unit: On the back panel of the unit, there is a label with the same characteristics as the previous one.

(3) Nameplate: On the back of the machine.



Check that in interior of the machine the installation kit is complete and comprises:

- Scoop, four legs and manual.
- Warranty and serial number.

**CAUTION:** All packing elements (plastic bags, carton boxes and wood pallets) should be kept outside the reach of children, as they are a source of potential hazard.



# 2. INSTALLATION

# 2.1.- PLACING OF THE ICE MAKER

This ice maker is not designed for outdoor operation. The icemaker should not be located next to ovens, grills or other high heat producing equipment.

The SPIKA machines are designed to operate at room temperature between 10°C (41°F)  $\checkmark$  and 43°C (109.4°F). There may be some difficulties in ice slab removal under the minimum temperatures. Above the maximum temperature, the life of the compressor is shortened and the production is substantially lower.

The air cooled SPIKA NG (undercounter) ice makers take the air through the front section, and drive it off through the back and also front louvers due to their new oblique condenser structure and placement. Do not place anything on the top of ice maker or facing the front grille. In case the front grille is either total or partially obstructed, or due to its placement it receives hot air from another device, we recommend, in case it is not possible to change the location, to install a water cooled machine.

The air cooled SPIKA MS (modular) ice makers take the air through the back section and drive it off through the two lateral louvers. In the case it is not possible to respect the minimum distances recommended (see the picture in point 3.3) for these machines we recommend to install a water cooled unit.

The location must allow enough clearance for water, drain and electrical connections in the rear of the ice machine. It is important that the water inlet piping does not pass near sources of heat so as not to lose ice production.

# 2.2.-LEVELLING OF THE ICE MAKER

Use a level on top of ice machine in order to ensure the equipment is perfectly leveled.

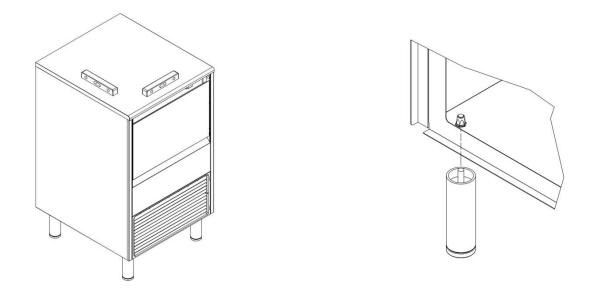
Screw the leveling legs onto the bottom of the ice machine as far as possible.

Move the machine into its final position.

Use a level on top of the ice machine. Adjust each leg as necessary to level the ice machine from front to back and side to side.

**ATTENTION:** There is an optional 3 <sup>1</sup>/<sub>2</sub>" (=90mm) high casters kit that can be used in substitution of the standard legs. These wheels are supplied with the corresponding installation instructions.





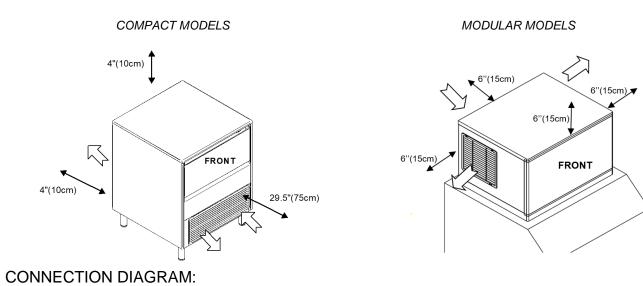
# 2.3.-INSTALLATION OF MODULAR EQUIPMENTS ON TOP OF BINS

Modular ice makers should be installed on top of bins, following the instructions contained in this manual.

The resistance and stability of the container-machine/s assembly should be verified as well as the fastening elements. Follow bin manufacturer instructions.

# 2.4.-MINIMUM DISTANCE TO OBSTACLES

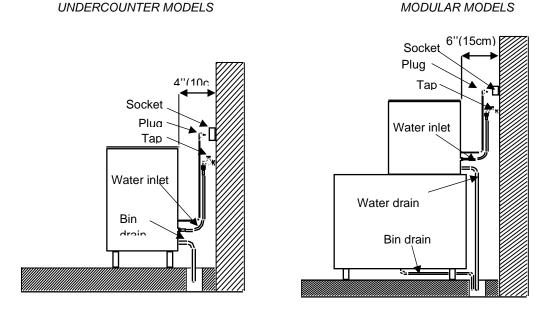
Please see below the recommended minimum distances for proper operation and efficient service.



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The location must allow enough clearance for water drain and electrical connections in the rear of the ice machine.



# 2.5.- WATER SUPPLY CONNECTION

The quality of the water supplied to the ice machine will have an impact on the time between cleanings and ultimately on the life of the product (mainly in water cooled units). It also will have a remarkable influence on the appearance, hardness and flavor of the ice.

Local water conditions may require treatment of the water to inhibit scale formation, improve taste and clarity. If you are installing a water filter system, refer to the installation instructions supplied with the filter system.

Pressure should be between 14 and 85 psig (1 and 6 bar). If pressure overpasses such values, install a pressure regulator.

The water connection needs to be dedicated (only piece of equipment hooked to the water line). Water line from the water valve to the ice machine needs to be 1/4" nominal ID tubing.

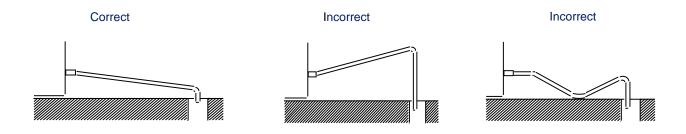
**ATTENTION:** The machine shall be plumbed (with adequate backflow protection) according to applicable Federal State and local regulations.

# 2.6.-DRAIN CONNECTION

Drainage should be located lower to the machine level, at 5,9" (150mm) minimum.



It is convenient that the drain hose is 1,18" (30mm) inside diameter and with a minimum gradient of 0.36" / ft (3cm/metre), see figure.



# **2.5.- ELECTRICAL CONNECTION**

It is mandatory to ground the equipment. To avoid possible electric shock on individuals or damages to the equipment, the machine should be grounded pursuant local and/or national regulations as the case may be.

The manufacturer shall be held harmless in case of damages arising due to the lack of the ground installation.

In case the supply cable is damaged, it should be replaced by a cable of special assembly to be furnished by the manufacturer or after-sales service. Such replacement should be performed by qualified technical service only.

The machine should be places in such a way as to allow a minimum space between the back and the wall to allow an easy access and without risks to the cable plug.

Safeguard the socket. It is convenient to install adequate switches and fuses.

ATTENTION: The appliance requires an independent power supply of proper capacity. See the nameplate for electrical specifications. Failure to use an independent power supply of proper capacity can result in a tripped breaker, blown fuse, damage to existing wiring, or component failure. This could lead to heat generation or fire.

Voltage is indicated in the nameplate and on the technical specifications section of this manual. Variation on voltage above the 10% stated on the nameplate could result on damages or prevent the machine start-up.



MODELS	VOLTAGE FREQUENCY PHASE	AMPS TOTAL	FUSE	CABLE	NEMA
		(A)	(A)		
SPIKA NG 130-1	115V / 60Hz / 1F	4.9	16	3AWG16	5-15P
SPIKA NG 160-1	115V / 60Hz / 1F	5,2	15	3AWG16	5-15P
SPIKA NG 230-1	115V / 60Hz / 1F	5.2	16	3AWG16	5-15P
SPIKA NG 360-1	115V / 60Hz / 1F	8,7	16	3AWG16	5-15P
SPIKA MS 500-1	115V / 60Hz / 1F	8.8	16	3AWG14	-



# 3. PRIOR CHECKING AND START-UP

# **3.1.- PRIOR CHECKING**

- a) Is the machine leveled?
- b) Voltage and frequency are the same as those on the nameplate?
- c) Are the drains connected and operating?
- d) Will the ambient temperature and water temperature remain in the following range?

	ROOM	WATER
MAXIMUM	109 F / 43ºC	95 F / 35ºC
MINIMUM	50 F / 10ºC	41 F / 5ºC

e) Is water pressure appropriate?

MINIMUM	14 psig (1 bar)
MAXIMUM	85 psig (6 bar)

In case inlet water pressure is higher than 85 psig (6 bar), install a pressure regulator.

# 3.2.- START-UP

Once the installation instructions are followed (ventilation, site conditions, temperatures, water quality, etc.), proceed as follows:

1.- Open the water inlet. Verify the no existence of leakages.

2.- For under counter models open the door and remove the protection elements on the shield. For modular models remove the two locking screws on top of machine, take off the front panel and remove protection elements on the shield and also on the thickness sensor.



3.- Verify that the shield moves freely. For modular models verify also the thickness sensor moves freely. And the water tray is in place

4.- Connect the machine to the power supply.

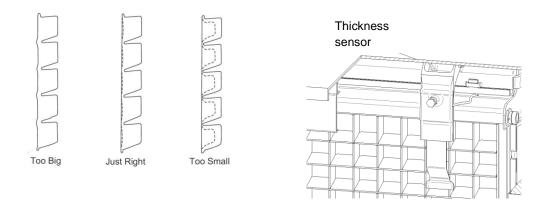
5.- For under counter models: push the switch on the machine front side. For modular models: push the switch found on the back of the machine and then set the ice-wash switch to the position ice.

6.- Verify that there are no vibrations or frictions on the elements.

7.- Verify that the water fall to the evaporator is occurring uniformly and all ice cubes are properly watered.

8.- Close door (for under counter models) / Replace the front panel in its place (for modular models).

9.- For modular models: Verify the ice slab with the pictures below. In case the thickness sensor needs to be regulated, rotate the thickness adjustment screw CW to increase bridge thickness. Rotate CCW to decrease bridge thickness. For under counter models adjust the cycle time dip switches (see point 4.1).



Damages due to the lack of maintenance and cleaning operations are not included on the warranty.



# 4. SEQUENCE OF OPERATION UNDERCOUNTER MODELS (NG)

Once you connect the machine there is a time delay of 2 minutes during which the water valve is activated to ensure the water tray is filled.

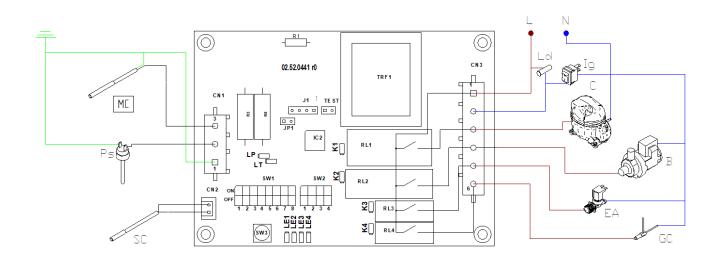
Once the time is up, the compressor starts and the pump which recirculates the water from the water tray to the upper distributor which provides a soft and uniform flow of water over the evaporator cells, in which the water starts freezing.

When the temperature probe at the end of the evaporator reaches an adjusted value  $Tc (-2/-4^{\circ}C)$ , the fabrication continues the fixed time with the combination of dip-switches 1-4 (see table). This way we can ensure the filling of the evaporator is correct in different working conditions.

Once the fabrication is over the harvest phase starts. The pump stops, the hot gas valve open and the water inlet valve open only during the time fixed in the dip-switches 5-7. Water is sprayed over the back of the evaporator helping unstick the slab and precooling it for the next cycle. This heat recover enhances the machine's energetic efficiency.

Once the ice slab falls into the bin, the evaporator curtain opens and closes. A magnet placed on the side of this curtain activates the sensor and ends the harvest cycle, advancing to the fabrication cycle.

Once the ice bin is full, the slab does not go out completely, and this prevents the curtain from closing. If it remains open more than 60 seconds the machine goes into full bin state. All the components shut down until the ice is retired, the curtain closes, and a new cycle starts.



# 4.1. UNDERCOUNTER CONTROL BOARD



PCB	PCB connections					
Outp	Outputs					
С	compressor					
В	Water pump					
EA	Water inlet valve					
GC	C Hot gas valve.					
Inpu	Inputs					
SC	Evaporator temperature NTC probe					
Ρ	Safety pressure switch					
MC	Curtain switch					
Ν	PCB push button					

#### LED signalling

Next to each out relay there is an orange led. Signals relay on

Next to each input terminal there is an orange led marking input active.

There are four additional red leds that signals machine status (continuous) or alarm (flashing)

Status signaling . Continuous led						
	LE1	LE2	LE3	LE4		
Start up delay	Х					
Ice cycle T>Tc	Х	Х				
Ice cycle T <tc< td=""><td></td><td>Х</td><td></td><td></td></tc<>		Х				
Harvest			Х			
Full bin				Х		
Alarm signaling . Flashing led						
	LE1	LE2	LE3	LE4		
Safety pressure switch	Х					
Ice cycle timeout		Х				
Harvest cycle timeout			Х			
Faulty temperature probe				Х		

#### **Dip switches setting**

dip	Descripción (* factory setting)				
1-4	tf - ice production timer. See table				
5-7	tw - Water input timer. See table.				
8	Tc - Evaporator temperature for timer start.				
	$ON=-2^{\circ}C / OFF=-4^{\circ}C$				
9	Not used				



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	Safety high pressure switch trip function.
10	ON= automatic reset (minimum stop 30 min.)
	OFF= manual reset (power OFF-ON)
	Timeout alarms operation
11	ON = activated
	OFF = unactivated
10	Software selection.
12	Important: Always OFF for Spika models

ICE / WATER T						SETTIN	G	
	SW1			TF (MIN)			SW1	
1	2	3	4			5	6	
OFF	OFF	OFF	OFF	4		OFF	OFF	
ON	OFF	OFF	OFF	6		ON	OFF	
OFF	ON	OFF	OFF	8		OFF	ON	
ON	ON	OFF	OFF	10		ON	ON	
OFF	OFF	ON	OFF	12		OFF	OFF	
ON	OFF	ON	OFF	14		ON	OFF	
OFF	ON	ON	OFF	16		OFF	ON	
ON	ON	ON	OFF	18		ON	ON	
OFF	OFF	OFF	ON	20				
ON	OFF	OFF	ON	22				
OFF	ON	OFF	ON	24				
ON	ON	OFF	ON	26				
OFF	OFF	ON	ON	28				
ON	OFF	ON	ON	30				
OFF	ON	ON	ON	32				
ON	ON	ON	ON	34				
L	1	1	1	1	1	1		

SETTING							
	SW1	TW (SEG)					
5	6	7	100 (323)				
OFF	DFF OFF		30				
ON	ON OFF		40				
OFF	ON	OFF	50				
ON	ON	OFF	60				
OFF	OFF	ON	70				
ON	OFF	ON	80				
OFF	ON	ON	90				
ON	ON	ON	100				

#### 4.2.- ALARMS

They detect operational malfunctions. They are indicated with the flashing status Leds LE1-4. During some alarms a second operation retry attempt is carried out and if repeated again, the machine will stop. Signaling should be indicated since the first failure occurs. If the second retry attempt is ok, the signaling will switch off.

In case that a machine stop has been caused by alarm, the reset is done by switching OFF and ON the main switch. If the dip-switch 11 OFF, time alarms are not to be followed.



#### 4.2.1 SAFETY HIGH PRESSURE SWITCH

When the pressure contact (P) trips, instantly, all outputs switch over to off position. When it is closed again, there are two possibilities:

- Dip-switch 10 OFF. Manual reset. The machine remains stopped until reset to Initial start-up.

- Dip-switch 10 ON. Automatic reset. The machine check pressure switch status every 30 min. When closed, the machine will continue at the position where it was.

\* Signalling: Flashing LE1.

#### 4.2.2 LONG HARVEST

If the harvest time is longer than 4 min. without activation of the curtain micro contact (MC), the harvest is interrupted, switching over to the production cycle. If the same happens again at the next harvest, the machine will stop.

\* Signalling: Flashing in LE3.

#### **4.2.3 ICE PRODUCTION CYCLE TIMEOUT**

If during the production cycle, evaporator temperature probe has not reached the set temperature Tc in more than 60 min, the machine will stop until reset.

\* Signalling: Flashing in LE2.

#### 4.2.4 FAULTY TEMPERATURE PROBE

If PCB detects that evaporator temperature probe is broken or unconnected, the machine will stop

\* Signalling: Flashing in LE4.

Probe type is NTC and resistance value must be  $10k\Omega$  at  $25^{\circ}$ C.

# **4.3 PCB PUSH BUTTON FUNCTION**

Function depends on the unit status:

- Start up timer: Finish initial delay y passes to ice production stage
- Ice production. Switches to harvest
- Harvest. Switches to Ice production

#### Wash cycle activation.

Keep pressed the button while switching on main front switch. Wash cycle is activated and only the water recirculation pump is running. There is a maximum time for this cycle of 30 min. After this time, pump stops.

Wash cycle is finished by switching off main power.

Read cleaning and sanitizing instructions for proper usage of this function.



# 5. SEQUENCE OF OPERATION -MODULAR MODELS (MS)

**Initial Start-up:** The pump and the drain electrovalve are energized during 30 seconds to empty the water tray preventing the scale build-up in water. Then the pump and the drain electrovalve are de-energized, and the water inlet valve is energized filling the water tray until the water level sensor detects the water reaches the appropriate level. Then the freeze sequence starts.

**Freeze sequence:** The compressor is energized and the water pump is energized after 30 seconds. The water inlet valve is also energized at the same time that the water pump to replenish water level and then de-energized. The compressor and water pump will continue energized until the thickness sensor detects the thickness of the ice slab is the appropriate. Then the harvest sequence starts.

**Harvest sequence:** The compressor will continue energized. The hot gas valve is energized throughout the harvest phase to divert hot refrigerant gas into the evaporator. The water pump and the drain electrovalve are energized during 45 seconds to empty the water tray and remove mineral deposits. After this (water pump and drain electrovalve de-energized) the water inlet valve is energized filling the water tray until the water level sensor detects water reaches the level. The ice slab slides off the evaporator and into the bin. The momentary opening and re-closing of the shield indicates the harvest sequence has finished and goes to the freeze sequence. If curtain remains opened for more than 30" the machine switch to the status of full bin stand-by

# 5.1.- INITIAL START-UP

It is carried out at machine work start in following cases (being all outputs switched off):

- when machine is connected to power supply.
- when the switch is turned to the ICE position
- after a stop due to full storage

During start-up time t4 the pump (B) and the drain valve (EP) are activated. Subsequently, B and EP are closed and the water inlet valve (EW) is opened until the level sensor (NW) indicates that the storage reservoir is filled with water. At this point, the production phase starts.



**Please note:** If at this stage the curtain (MC) is open, the indicated machine status is switched to full storage (full).

### Production

Following outputs are activated:

- Compressor (C).
- Pump (B). It is activated with delay time t11.
- Water inlet valve (EW). It is kept active during time t8, beginning with the start of B.

This phase is maintained until the thickness detection sensor gives a signal (which is maintained during time t2). At this stage, the harvest phase starts.

Please note: during this time the opening of the curtain (MC) has no consequences.

#### Harvest

Outputs:

- Compressor (C). It is still in operation.
- Hot gas valve (GC). It is active during the whole operation launching time.
- Pump (B) and drain water valve (EP) are active during time t6
- Water inlet valve (EW) is activated when time t6 is over (when the pump is stopped)

The harvest ends when the ice sheet falls down and the curtain micro contact (MC) is activated.

Two possibilities:

1) MC is active during a time less than t3 □ when the MC signal stops, the production phase will start.

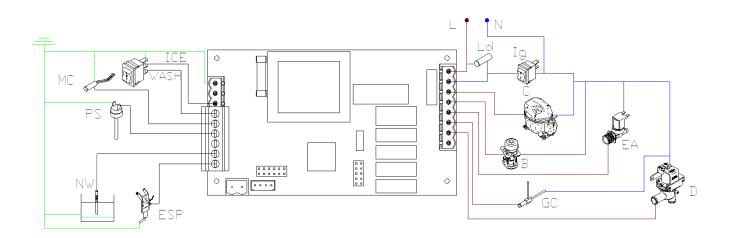
2) MC is active during a time more than t3 mu machine will be stopped due to full storage (all outputs are switched off / LED LE3 continuously switched on). When the curtain (MC) is closed again, the initial start-up phase will be re-initiated.

time	description	time			
t1	Continuous signal time for water level	5"			
t2	t2 Continuous signal time for ice thickness				



t3	Open curtain time to activate full storage indication	30"
t4	Start-up timing time	30"
t5	Harvest maximum time	180"
t6	Draining time during operation launching	20"
t7	Production minimum time	120"
t8	Water inlet valve e/w time during production	30"
t9	Water inlet valve e/w timeout	180"
t10	Production maximum timeout	3600"
t11	Pump start-up delay time	30"
t12	Draining time at cleaning cycle	60"
t13	Retry time due to water inlet valve e/w timeout	3600"
t14	Upper unit change	60"
t15	Maximum time to reset due to security pressure switch	600"

# 5.2.-MS CONTROL BOARD



	PCB connections				
Outputs					
С	compressor				
В	Water pump				
EW	Water inlet valve				
GC	Hot gas valve.				
EP	Drain valve				
SL	Free				
Inputs					
ICE	Ice position switch				
WASH	Wash position switch				
Р	Safety pressure switch / NC contact				
MC	Curtain micro relay contact NC				



EL	Free
ESP	Thickness detection sensor
NW	Water level in reservoir
CO1	Connector for staking machines

#### LED signalling

By each out relay there is a red led. Signals relay on

By each input terminal there is a green leed marking input active.

There are four additional leds what signals machine status (continuous) or alarm (flashing)

LED	continuous	flashing		
0	Stand by	Long harvest timeout		
1	lce	Long ice cycle timeout		
2	Wash	Short ice cycle timeout		
3	Fill bin	Water filling timeout		
0-1-2-3		Safety pressure switch		

	Dip switch setting
	Safety pressure switch reset
J1	On - automatic
	Off - manual
	Timeout alarms function
J2	On - actives
	Off - unactives
	Timeout water filling
J4	On - 1h automatic reset
	Off - manual reset
	Stacked machines configuration
J5	On - Master unit (lower)
	Off - Slave unit (upper)

Ver desague cada 3 ciclos y modo 22"

#### 5.3.- ALARMS

They detect operational malfunctions. They are indicated with the flashing status LEDs LE1-4. During some alarms a second operation retry attempt is carried out and if repeated again, the machine will stop. Signalling should be indicated since the first failure occurs. If the second retry attempt is ok, the signalling must be switched off.



In case that a machine stop has been caused by alarm, the resetting is done by disconnecting or by switching over to position 0. If the dip-switch 2 ON, time alarms are not to be followed.

## **5.4.- SAFETY PRESSURE**

When the pressure contact (P) is open, instantly, all outputs switch over to off position. When it is closed again, there are two possibilities:

- Dip-switch 1 OFF. Manual reset. The machine remains stopped until reset  $\rightarrow$  Initial start-up.

- Dip-switch 1 ON. Automatic reset. The machine will continue at the position where it was.

\* Signalling: Flashing in the four LEDs.

### 5.5.- LONG HARVEST

If the harvest time is longer than 3 min. without activation of the curtain micro contact (MC), the harvest is interrupted, switching over to the production cycle. If the same thing happens again at the next harvest, the machine will stop.

\* Signalling: Flashing in LE0.

# 5.6.-ICE PRODUCTION CYCLE TIMEOUT

If the production cycle time is more than 60 min without receiving any thickness detector signal (ESP) the machine will stop.

\* Signalling: Flashing in LE1.

# 5.7.-SHORT PRODUCTION CYCLE

If during two consecutive cycles the production cycle time is less than 2 min, the machine will stop.

\* Signalling: Flashing in LE2.

#### **5.8.-WATER FILLING TIMEOUT**

Occurs when the water valve (EW) is activated to refill the water tray but the level sensor (NW) has no signal for 3 min.

Two possibilities:



- Dip-switch 4 OFF → Machine stops and, after 1 hour, the startup is re-initiated \* Signalling: Flashing in LE3

- Dip-switch 4 ON  $\rightarrow$ Only the water inlet valve remains ON till lever sensor detects water. Then the machine continues operation in the same stage where was stopped. This option could be usefull in places with a very low water pressure supply.

\* Signalling: Alternative flashing LE1+LE2

# **5.9.- MACHINE STACKING**

It is possible to install two modular machines stacked one above the other with the ITV MS stacking kit (part number 6586).

The switchboard must have a connector permitting to connect the boards of both machines with a single cable and also a jumper with the indication:

- Closed jumper  $\rightarrow$  upper machine

- Open jumper  $\rightarrow$  lower machine

The lower machine works in the same way as if operating alone.

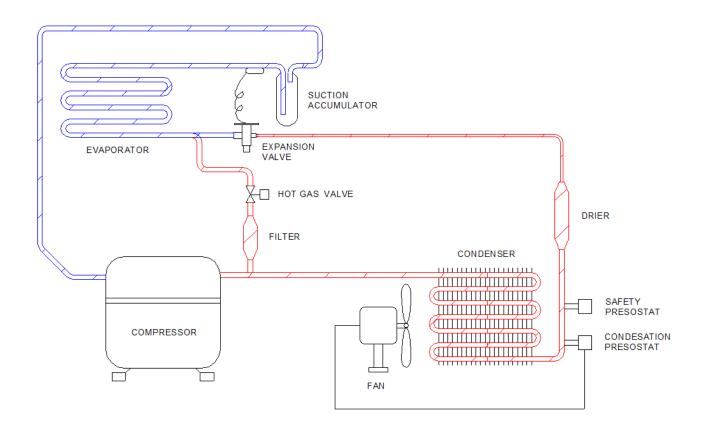
The upper machine operates normally except when the lower machine is stopped due to full storage (full), at this moment, the upper machine will also stop and pass over to the same status (full).

When the curtain of the lower machine is closed again, it re-initiates the start-up sequence, likewise the upper machine, but with a 1' delay.

Full instructions for stacking are supplied with the kit



# 5 Refrigeration diagram





# 6 MAINTENANCE AND CLEANING PROCEDURES

It is the User's responsibility to keep the ice machine and ice storage bin in a sanitary condition. Ice machines also require occasional cleaning of their water systems with a specifically designed chemical. This chemical dissolves mineral build up that forms during the ice making process. Sanitize the ice storage bin as frequently as local health codes require, and every time the ice machine is cleaned and sanitized.

The ice machine's water system should be cleaned and sanitized at least twice a year.

**CAUTION:** Do not mix Ice Machine Cleaner and Sanitizer solutions together.

**WARNING:** Wear rubber gloves and safety goggles when handling Ice Machine Cleaner or Sanitizer.

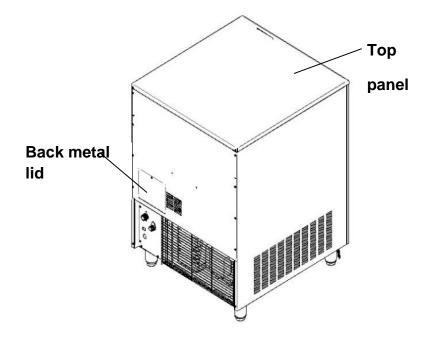
WARNING: Unit should always be disconnected during maintenance/cleaning procedures.

# 6.1.- CLEANING WATER DISTRIBUTION SYSTEM FOR UNDER COUNTER MODELS (NG)

a) Set the switch to the OFF position after ice falls from the evaporator at the end of a harvest cycle, or set the switch to the OFF position and allow the ice to melt off the evaporator.

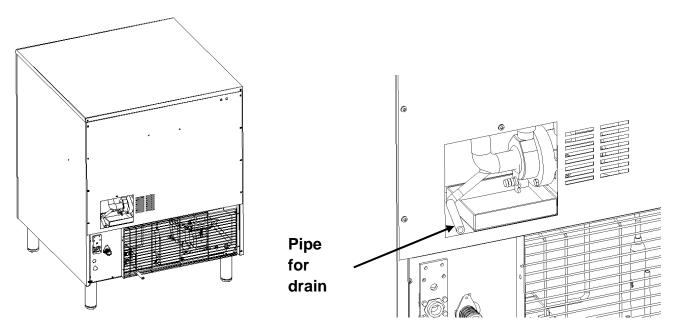
**CAUTION:** Never use anything to force ice from the evaporator.

b) Remove all ice from the bin.

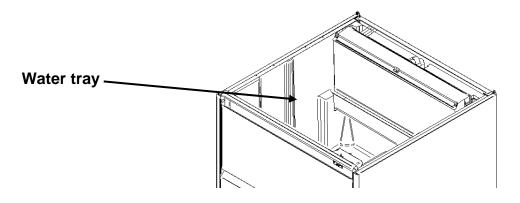




- c) Remove the back metal lid and the top panel (if it need be to make easier the cleaning operations).
- d) Remove the auxiliary pipe for drain operations near the pump and empty the water tray. Return it to their original position to avoid water spill.

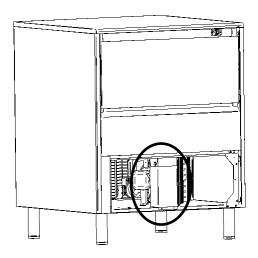


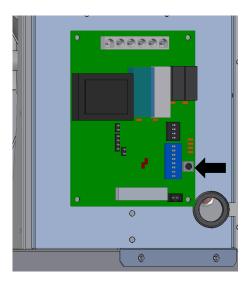
- e) Prepare a solution of an appropriate product for the cleaning of ice machines (lime). Do not use hydrochloric acid. We recommend the use of any NSF approved scale removal product prepared according to the manufacturer's instructions.
- f) Fill water tray with the solution



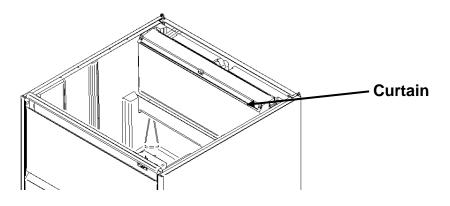
 g) Disconnect power. Turn on the machine pushing SW3 (see picture). Let solution stand for 30-40 minutes and then switch off the machine. Disconnect power







- h) Disconnect power.
- i) Remove the auxiliary pipe to drain and purge out the ice machine scale remover and residue. Replace it.
- j) Mix enough cleaning solution (as in point **e**) to clean parts and interior food zone surfaces.
- k) Remove curtain.





- Clean all surfaces of the shield with the cleaner solution using a brush (not a wire brush) or cloth. Rinse all areas with water.
- m) Clean all the interior surfaces of the freezing compartment (including storage bin) with the cleaner solution using a brush or cloth. Rinse all areas with water.
- n) Mix a solution of sanitizer using approved (EPA/FDA) sodium hypochlorite food equipment sanitizer to form a solution with 100 200 ppm free chlorine yield. Below an example to calculate the proper quantity of sanitizer to add to the water, for a household bleach 12,5%:

bleach to add  $\Rightarrow \frac{15}{\% dis} = \frac{15}{12.5} = 1.2 \text{ gr/L} \rightarrow *0.133 = 0.16 \text{ oz/gal}$ 

- Sanitize all surfaces of the shield applying liberally the sanitizer solution using a cloth or sponge.
- p) Sanitize all the interior surfaces of the freezing compartment (including the storage bin) applying liberally sanitizer solution, using a cloth or sponge.
- q) Return shield to its position.
- r) Connect power and water supplies.
- s) Fill water reservoir with the sanitizer solution.
- t) Switch on machine in order to run water pump. Let solution stand for 20 minutes and switch off.
- Remove the auxiliary pipe to drain and purge out the sanitizer solution and residue. Replace it. Fill the water reservoir with water and switch on the machine to allow water to circulate for 5 minutes and then stop the machine. Repeat this operation two more times to rinse thoroughly.
- v) Remove the auxiliary hose to drain the water. Replace it and fill the tray with water to ensure the pump works properly.
- w) Switch on compressor switch (I position)
- x) Return the back metal lid and the top panel to their position.
- y) Switch on machine and discard the first two harvests.

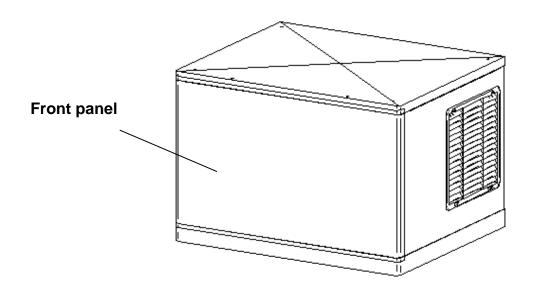
# 6.2.- CLEANING WATER DISTRIBUTION SYSTEM FOR MODULAR MODELS (MS)



**WARNING:** Wear rubber gloves and safety goggles when handling Ice Machine Cleaner or Sanitizer.

- 1) Remove the front panel.
- 2) Set Ice-wash switch to the OFF position (position 0) after ice falls from the evaporator at the end of a harvest cycle, or set the ice-wash switch to the OFF position and allow the ice to melt off the evaporator.

**CAUTION:** Never use anything to force ice from the evaporator. Damage may result.

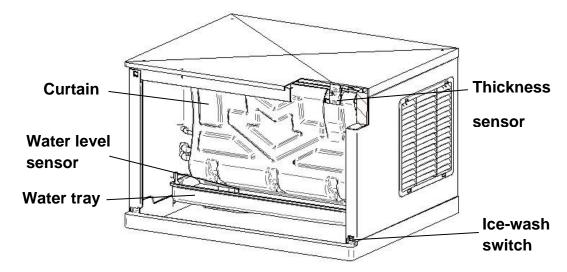


3) Prepare a solution of an appropriate product for the cleaning of ice machines (lime). Do not use hydrochloric acid. We recommend the use of any NSF approved scale removal product. In modular machines the water bucket is filled automatically so we recommend to prepare a previous solution (for example 0,15 gal, according to the manufacturer's instructions with the total quantity of product needed for the water tray 0,8 gal for MS 500 and 1,6 gal for MS 1000 and 0.9 gal for MS 600 22").

To start a cleaning cycle, move the ice-wash switch to the WASH position (position II). The machine will drain the reservoir and refill it. Pour the scale remover solution into the reserve.

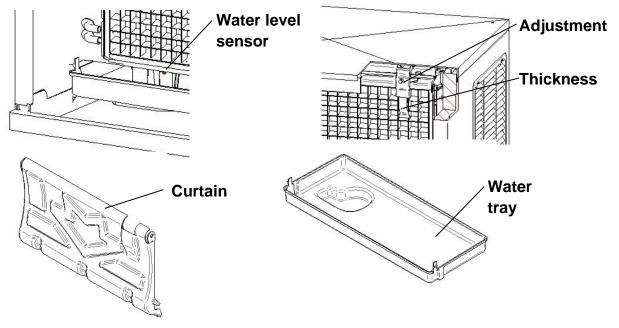


### MS 500 / 1000



Allow the solution to circulate in the water system for 30-40 minutes and then set the ice-wash switch to the OFF position.

- 4) To purge out the ice machine scale remover and residue move the ice-wash switch to the WASH (the machine will drain the reservoir and refill it) and then set the ice-wash switch to the OFF position.
- 5) Disconnect power and close water supply.
- 6) Mix a cleaning solution.
- 7) Remove shield and water tray.
- 8) Clean the metal surfaces of the thickness sensor, water level sensor, the adjustment screw, the curtain and the water tray with the cleaner solution using a brush (not a wire brush) or cloth.





- 9) Clean the interior surfaces of the freezing compartment (including walls, plastic parts of the evaporator, distributor...) and the front panel with the cleaner solution using a brush or cloth.
- 10)Mix a solution of sanitizer using approved sodium hypochlorite food equipment sanitizer to form a solution with 100 t 200 ppm free chlorine yield. Below an example to calculate the proper quantity of sanitizer to add to the water, for household bleach 12,5%:

bleach to add  $\Rightarrow \frac{15}{\% dis} = \frac{15}{12.5} = 1.2 \text{ gr/L} \rightarrow *0.133 = 0.16 \text{ oz/gal}$ 

- 11)Sanitize all surfaces of the ice thickness sensor, water level sensor, shield and water tray applying liberally the sanitizer solution using a cloth or sponge.
- 12)Sanitize the interior surfaces of the freezing compartment (including walls, plastic parts of the evaporator, distributor...) and the front panel applying liberally the sanitizer solution using a cloth or sponge.
- 13)Return the water tray and shield to their normal positions.
- 14)Connect power and water supplies.
- 15)To start a sanitation cleaning cycle, move the ice-wash switch to the WASH position. The machine will drain the reservoir and refill it. Pour the sanitizer into the water reservoir to get a solution as in the point 12 (the volume in the water tray is approximately 0,8 gal for MS 500 and 1,6 gal for MS 1000 and 0.9 gal for MS 600 22").
- 16)Allow the solution to circulate in the water system for 20 minutes and then set the ice-wash switch to the OFF position.
- 17)To purge out the sanitizer solution and residue move the ice-wash switch to the WASH position (drain and refill) and allow the water to circulate for 5 minutes and then move the switch to the OFF position (drain). Repeat this operation two more times to rinse thoroughly.
- 18)Return the panel to their position.
- 19)Set the ice-wash switch to the ON position (position I) and discard the first two harvests.

# 6.3.- CLEANING THE BINS (FOR UNDERCOUNTER MODELS)



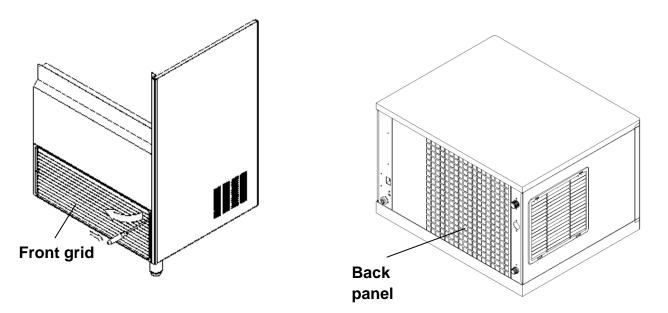
- 1) Disconnect the machine, close water faucet and empty storage bin of ice
- 2) Use the cleaner/water solution to clean all surfaces of the bin. Use a nylon brush or cloth. Then rinse all areas thoroughly with clean water.
- 3) Use the sanitizer/water solution to sanitize all surfaces of the bin. Use a nylon brush or cloth.
- 4) Rinse with plenty of water, dry, run the machine and open water faucet.

# 6.4.- CLEANING THE CONDENSER

#### AIR CONDENSER

- 1) Disconnect machine and close water faucet.
- 2) For undercounter models remove the front grid by pressing the two clips placed at right side (see figure).

For modular models remove the back panel (see figure).



3) Clean condenser using a vacuum cleaner, soft brush or low pressure air. Clean from top to bottom, not side to side. Be careful not to bend the condenser fins.

# WATER CONDENSER



The water condenser may require cleaning due to scale build-up. The cleaning procedures require special pumps and cleaning solutions. They must be performed by qualified maintenance or service personnel.

# 6.5.- EXTERNAL CLEANING OF THE MACHINE

Clean the area around the ice machine as often as necessary to maintain cleanliness. Sponge any dust and dirt off the outside of the ice machine with mild soap and water. Wipe dry with a clean soft cloth. A commercial grade stainless steel cleaner/polish can be used as necessary.

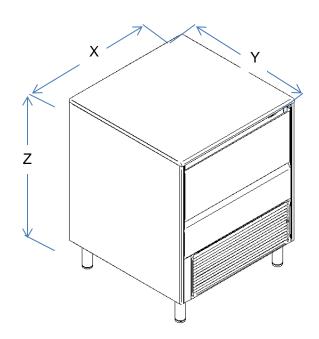
# 6.6.- WATER LEAKAGE CHECKING

This must be done whenever maintenance is carried out on the machine: check all water connexions, braces, tubes and hoses in order to eliminate leaks and prevent breakages and flooding.

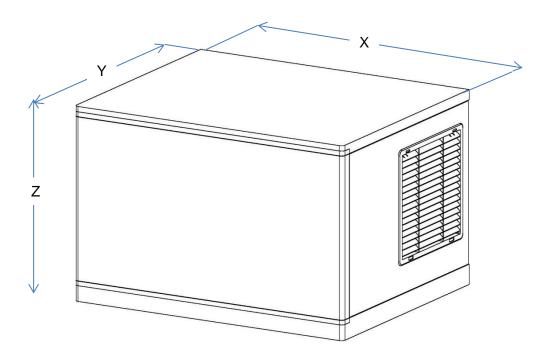


# 7 TECHNICAL SPECIFICATIONS

• SPIKA NG UNDER COUNTER



• SPIKA MODULAR





SPIKA NG-MODULAR								
COOLING (INCH) (INCH)								
MODELS		WIDTH	DEPTH	HEIGHT	WIDTH	DEPTH	HEIGHT	
(USA)		X	Y	Z	X	Y	Z	
SPIKA NG 130	Air	21,1	23,4	31,3	24,4	26,0	36,2	
SPIKA NG 160	Air	21,1	23,4	31,3	24,4	26,0	36,2	
SPIKA NG 230	Air	26,0	27,6	33,0	29,3	30,3	38,2	
SPIKA NG 360	Air	30,0	30,0	33,0	32,9	32,9	38,2	
SPIKA MS 500	Air	30	24,4	19,7	32,9	25	24,6	

#### 7.1.- DIMENSIONS – VOLTAGE

MODELS (USA)	VOLTAGE / FREQUENCY / PHASE	POWER INPUT	RLA	FUSE	REFRIGERANT	
		W	Α	Α		
SPIKA NG 130	115V / 60Hz / 1Ph	351	4.9	16	R290	
SPIKA NG 160	115V / 60Hz / 1Ph	400	5.6	15	R290	
SPIKA NG 230	115V / 60Hz / 1Ph	420	5.2	16	R290	
SPIKA NG 360	115V / 60Hz / 1Ph	730	8.7	16	R290	
SPIKA MS 500	115V / 60Hz / 1Ph	780	8.8	16	R290	

**Note:** The refrigerant charge chart is only for guidance; information about the exact charge installed at day of manufacture is provided on the name plate of each machine.



# 7.2.- PRODUCTION CHARTS

#### SPIKA 130 A1F Lb/24h

	WATER °F					
AIR F	40	50	60	70	80	
50	141	141	130	121	110	
70	139	134	125	112	99	
90	134	123	112	101	90	
100	108	95	81	70	59	

#### SPIKA 130 A1H Lb/24h

	WATER °F					
AIR F	40	50	60	70	80	
50	150	146	141	137	121	
70	150	139	134	130	115	
90	130	123	126	112	95	
100	110	99	93	71	71	

#### SPIKA 160 A1F Lb/24h

	WATER °F					
AIR F	40	50	60	70	80	
50	161	159	148	139	132	
70	161	159	143	132	121	
90	150	137	126	117	99	
100	121	99	93	84	71	

#### SPIKA 160 A1H Lb/24h

	WATER °F					
AIR F	40	50	60	70	80	
50	163	157	148	141	128	
70	161	152	143	137	126	
90	150	139	132	128	115	
100	121	106	95	84	71	



#### SPIKA 230 A1F Lb/24h

	WATER °F					
AIR F	40	50	60	70	80	
50	229	227	209	192	179	
70	225	223	203	185	168	
90	190	181	168	157	134	
100	159	148	137	115	93	

#### SPIKA 230 A1H Lb/24h

	WATER °F					
AIR F	40	50	60	70	80	
50	236	234	216	198	185	
70	234	231	212	194	176	
90	209	198	187	176	154	
100	165	247	243	227	214	

#### SPIKA 360 A1F Lb/24h

	WATER °F					
AIR F	40	50	60	70	80	
50	344	335	344	348	337	
70	355	353	346	337	331	
90	306	302	298	282	271	
100	251	247	243	227	214	

#### SPIKA MS 500 A1F Lb/24h

	WATER °F					
AIR F		50	60	70	80	
50	510	502	447	394	372	
70	480	471	416	363	343	
90	449	440	387	337	323	



	100	425	416	365	312	299
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# 8 USER TROUBLESHOOTING GUIDE

# **8.1.- UNDERCOUNTER MODELS**

PROBLEM	PROBABLE CAUSE	SOLUTION	
None of the electrical parts work. Front switch on but pilot is off	The machine is unplugged.	Plug in the machine and verify socket power	
Front pilot on but none is working	Curtain not proplyl closed	Check curtain free movement and closed position	
	PCB alarm	Switch unit off-on. If continues see PCB alarms diagnosis in this table	
No water in tray	Not incoming water	Check water supply	
	Inlet strain at water valve blocked	Check and clean	
	Not enough water time	Increase water time. dip 5-7 (table xx)	
Ice slab empty or too thick	Desadjusted cycle time	Adjust cycle timer dip 1-4 (table xx)	
	Desajusted cycle cut temperature Tc	Adjust dip 8 (ver punto xx)	
	TXV bulb faulty contact	check	
Difficult to release ice slab at harvest	Unit bad leveled (tilted to back)	Level; down front	
	Dirty or scaled evaporator	Perform descaling procedure	
	Not enough water time	Increase water time. dip 5-7 (table xx)	
Not uniform flow pattern at evaporator	Dirty or scaled distributor	Perform descaling procedure.	
		Remove and clean distributor (pull from two clips at distributor sides)	
	PCB alarms. See poin	it 4.1	
High pressure switch	Dirty condenser	Clean condenser	
	Defective fan	Check. Replace	
	Defective pressure switch	Check. Replace	
NTC probe error	Defective probe	Check. Replace	
	Defective probe plug connection	Check	



PROBLEM	PROBABLE CAUSE	SOLUTION
Ice cycle timeout	No frozen evaporator	Check compressor and refrigeration system
	NTC probe faulty contact	Check probe fitting and insulation
Harvest cycle timeout	Ice slab not released	Faulty hot gas valve
		Bad leveled unit. check
		water time too short. Increase
	No ice on evaporator	No water in tray. - check water supply - check water valve and strainer - check water leaks
	Faulty curtain sensor	Faulty pump. Verify Check sensor and wiring

# 8.2.- MODULAR MODELS

PROBLEM	PROBABLE CAUSE	SOLUTION	
None of the electrical parts work.	The machine is unplugged.	Plug in the machine and verify socket power	
WOIK.	Rear switch OFF	Switch ON	
	Front switch position 0	Move to ICE (behind front panel)	
All the electrical parts work but not compressor. (water doesn't freeze)	Front switch position WASH.	Move to ICE (behind front panel)	
No water in tray	Not incoming water	Check water supply	
	Inlet strain at water valve blocked	Check and clean	
Not enoug water to end cycle	Water level probe too low	Move up (steel rod beside pump)	
	Defective drain valve (check drain leak during ice stage)	Disassemble and clean	
	Shield splash leaks	Check shield position	
Water overflows tray	Level probe too high or scaled	Adjust / clean	
Ice slab empty or too thick	Desadjusted/scaled thickness probe	Adjust / clean	
Difficult to release ice slab at harvest	Unit bad leveled (tilted to back)	Level; down front	

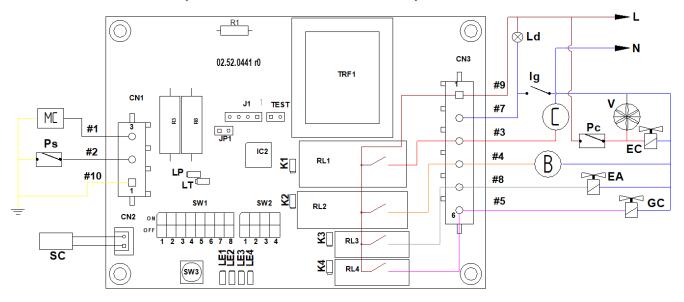


PROBLEM	PROBABLE CAUSE	SOLUTION
Not uniform flow pattern at evaporator	Dirty or scaled distributor	Perform descaling procedure. Remove and clean distributor (pull from two clips at distributor sides)
Low production	Dirty condenser	Clean (check also incoming water/air temperature)
Unit stops after few time running	Safety pressure switch opens	Clean air condenser (back)
	For further problems call afters	ales service



# 9 WIRING DIAGRAMS

## 9.1.- SPIKA NG (UNDERCOUNTER MODELS)



SC.-Sonda de Ciclo / Harvest Assist Probe

MC.- Micro magnetico cortina/ Courtain magnetic Micro

EA.-Electroválvula entrada agua / Water Inlet electrovalve

GC.-Electroválvula de gas caliente / Hot gas/Harvest electrovalve

C.-Compresor / Compressor

B.-Bomba de agua / Water Pump

Ps.-Presostato Seguridad / High Pressure cut out

V.-Ventilador (solo condensación aire) / Fan (only air condensation)

EC.-Electroválvula de condensación/ Condensation electrovalve (solo condensacion agua) (only water condensation.)

Ig.-Interruptor general / Power Switch

Pc.-Presostato Condensación Ventilador / Fan Control Switch

#1 black / negro	#6 ground / verde-amarillo
#2 white / blanco	#7 blue/ azul
#3 red / rojo	#8 grey/ gris
#4 orange / naranja	#9 brown/ marrón
#5 violet / violeta	#10 Yelow / amarillo

#### SERVICE MANUAL SPIKA SERIES

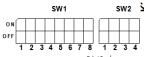
DIP SWITCH	LED SIGNAL: componentes / component
SW1-1 tf = tiempo fabricación / production SW1-2 time SW1-3 SW1-4 tw = tiempo entrada agua / inlet SW1-6 water time	LED LP (on)= PS         LED LT (on)= MC         IED K1 (on)= C+V         LED K2 (on)= B         LED K3 (on)= EA         LED K4 (on)= GC
<ul> <li>SW1-8 — temperatura fabricación / production temperature Tc = -2°C (ON) / -4°C (OFF)</li> <li>SW2-1 = ON</li> <li>SW2-2 = Presostato Seguridad (ON=encendido máquina automático) (OFF=encendido manual) High Pressure cut out (ON = machine power on auto) (OFF=power on manual)</li> <li>SW2-3 = alarma tiempo max, fabricación / warning max</li> </ul>	LED SIGNAL: estados (naranja) / working order (orange) LED LE1 (on)= tiem po de arranque / starting time LED LE1+LE2 (on) = fabricación / production (T>Tc) LED LE2 (on) = fabricación / production (T <tc, t="tf)&lt;br">LED LE3 (on) = despegue / harvest LED LE4 (on)= almacén lleno/ full stock</tc,>
time production (ON / OFF) SW2-4 = OFF	LED SIGNAL: alarmas (naranja intermitente: máquina apagada) / warning (flashing orange: machine off) LED LE1 = Presostato seguridad abierto / High Pressure cut out
PULSADOR / PUSH-BUTTON (SW3) SW3 = ciclo de limpieza (botón encendido+ pulsación prolongada SW3 / cleaning cycle (power on+ long press SW3) SW3 = ir a fabricación - despegue / go to production - harvest	LED LE1 = Fresostato segundad ableito / mgn Fressare curout LED LE2 = tiempo fabricación máximo (t>60min para T=Tc) / production timeout (t>60min for T=Tc) LED LE3 = tiempo despegue máximo (t>4min) / harvest timeout (t>4min) LED LE4 = error de sonda de ciclo / cycle temp. probe error

AJUSTE DE FÁBRICA / DEFAULT SETTINGS

	tf				
1	2	3	4	(min)	
off	off	off	off	4	
ON	off	off	off	6	
off	ON	off	off	8	
ON	ON	off	off	10	
off	off	õ	off	12	
ON	off	Ő	off	14	
off	ON	õ	off	16	
ON	õ	õ	off	18	
off	off	off	õ	20	
ON	off	off	õ	22	
off	Ő	off	õ	24	
ON	ON	off	ON	26	
off	off	Ő	Ő	28	
ON	off	õ	õ	30	
off	ON	ON	ON	32	
ON	ON	ON	ON	34	

D	td		
5	6	7	(seg)
off	off	off	30
Q	off	off	40
off	ON	off	50
N	ON	off	60
off	off	ON	70
Q	off	ON	80
off	ON	ON	90
ON	ON	ON	100

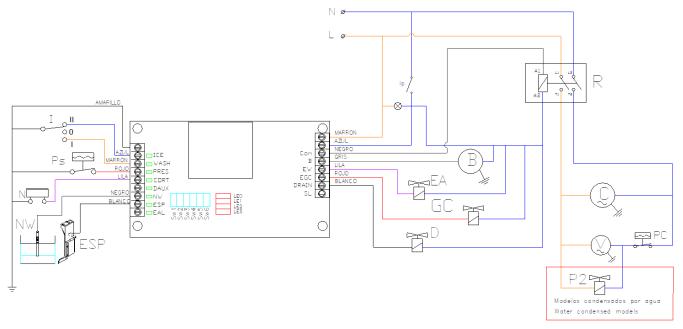
In the next table we have defined the switches configuration to make control of the production time(TF), inlet water time(TD) and production temperature (TC) in all the environments . Number 1-0 means the switch position, ON/OFF.



Default settings are good in all conditions, but if you are under 70°F or above 90°F, you are able to change this configuration in order to have a better performance of the machine and an ice with better shape.



# 9.2.- SPIKA MS 500 A SINGLE PHASE



	MODELS (USA)	DEFAULT SETTINGS	DEFAULT SETTINGS Tª < 70 ⁰F	DEFAULT SETTINGS Tª > 90⁰C
SPIKA NG 130	SPIKA NG 130-A1F	110000001110	010000001110	110000001110
	SPIKA NG 130-A1H	110000001110	010000001110	110000001110
SPIKA NG 160	SPIKA NG 160-A1F	101000011110	100110001110	011010011110
	SPIKA NG 160-A1H	010000011110	010000011110	110000011110
SPIKA NG 230	SPIKA NG 230-A1F	101011011110	101011011110	011011011110
SFIKA NG 230	SPIKA NG 230-A1H	001011011110	001011011110	110011011110
SPIKA NG 360	SPIKA NG 360-A1F	010101011110	010101011110	010101011110
SFIKA NG 500	SPIKA NG 360-A1H	-	-	-



Ps	-	Presostato de seguridad	Ps	-	Safety pressure switch
Ν	-	Sensor cortina	Ν	-	Curtain switch
I.	-	Interr. hielo lavado	1	-	Ice-wash switch (3 positions)
С	-	Compresor	С	-	Compressor
V	-	Ventilador	V	-	Fan motor
PC	-	Presost. condensacion (solo aire)	PC	-	Condensig presost. (only air)
В	-	Bomba	В	-	Pump motor
EA	-	Electroválvula agua	EA	-	Water inlet valve
P2	-	Electroválvula agua condensación.	P2	-	Condensing water inlet valve.
GC	-	Electroválvula gas caliente	Q	-	Hot gas valve
D	-	Eletroválvula desagüe	D	-	Drain electrovalve
NW	-	Sonda nivel agua	NW	-	Water level sensor
ESP	-	Detector de espesor	ESP	-	Thickness sensor
lp	-	Interruptor On/Off	lp	-	On/Off Switch
R	-	Relé	R	-	Relay
SL	-	Señalización para alarmas	SL	-	alarm signal

**DIP-SWITCH** (on/off) Sw1-ON rearme automático presostato OFF rearme manual presostato (\*) Sw2-ON alarmas de tiempo deshabilitadas OFF alarmas de tiempo habilitadas (\*) Sw4- Tiempo entrada agua >3': ON Rearme automático OFF Rearma la maquina en 1H y para la maquina hasta reset(\*) Sw5-ON Maquina superior OFF Maquina inferior (\*) Sw6-ON Software 22" OFF Software 30" (\*) (\*) ajuste de fábrica.

#### LEDS trabajo normal (fijos)

- LE0 En espera
- LE1 Hielo
- LE2 Lavado

LE3 - parada por almecén

#### LEDS alarmas (intermitentes)

LE0 - Despegue >3' LE1 - Fabricación > 60' LE2 - Fabricación < 2' LE3 - Entrada agua > 3' (SW4 OFF) LE1+LE2 - Entrada agua > 3' (SW4 ON) LE0+LE1+LE2+LE3 - Presostato seguridad

**DIP-SWITCH** (on/off) Sw1-ON automatic pressure switch trip OFF manual pressure switch trip (\*) Sw2-ON tiemeout alarms unactives OFF timeout alarms actives (\*) Sw4- Time water filling >3' ON Automatic reset OFF Automatic reset the machine 1H and stop the machine with manual reset (\*) Sw5-ON Machine slave OFF Machine master (\*) Sw6-ON Software 22" OFF Software 30" (\*) (\*) factory settings.

LEDS normal work (cont.) LE0 - Stand by LE1 - ice LE2 - Wash LE3 - full bin stop LEDS alarms (flashing) LE0 - Harvest > 3' LE1 - Ice time > 60' LE2 - Ice time < 2'LE3 - Water filling >3 (SW4 OFF) LE1+LE2 - Water filling > 3' (SW4 ON) LE0+LE1+LE2+LE3 - Safety pressure switch