



Coffee Urns

The Bon Chef Quality Warranty

1. Seller Bon Chef, Inc. (“Bon Chef”) warrants to first Purchaser (“Owner”) that upon shipment Bon Chef’s Coffee Urn products (“Products”) will be free from defects in material and workmanship and will conform to Bon Chef’s Product specifications. Bon Chef warrants to Owner all working components, welds and legs of its Coffee Urn products against breaking for life. This Warranty does not extend to any other parts or to the finish of the Coffee Urn products. For this Warranty to apply, Owner must follow the Proper Use and Care Instructions indicated below (“Proper Use”). The Warranty does not cover damage caused by misuse, accidents, or alterations to the Products.
2. Under this Warranty, Bon Chef will repair or replace, at its discretion, any Product which does not meet the Warranty provided in Paragraph 1 above. The determination of whether a Product meets and conforms with the Warranty provided in Paragraph 1 above remains with Bon Chef. If Bon Chef determines that damage occurred during Proper Use, the Product will be, at Bon Chef’s discretion, repaired or replaced by a similar product, or one of equivalent value if the Product is no longer in production, at no cost to Owner except for shipping charges.

THERE ARE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHICH EXTEND BEYOND THE EXPRESS WARRANTY PROVIDED HEREIN. THE REPAIR OR REPLACEMENT REMEDY FOR ANY BREACH OF WARRANTY AND FOR ANY AND ALL DAMAGES OR LOSS ALLEGEDLY CAUSED BY BON CHEF’S PRODUCTS. LIABILITY FOR ALL DAMAGES, INCLUDING BUT NOT LIMITED TO COMPENSATORY, INCIDENTAL, CONSEQUENTIAL, MULTIPLE, SPECIAL, AND/OR PUNITIVE DAMAGES, AND ATTORNEY’S FEES, SOUGHT UNDER ANY LEGAL THEORY, WHETHER IN CONTRACT, TORT OR OTHERWISE, IS HEREBY DISCLAIMED TO THE EXTENT PERMITTED BY LAW.

To the extent that any provisions herein purport to disclaim or limit any statutory rights or remedies as may vary from state to state, such provisions shall be deemed to be amended to the extent necessary to comply therewith.

3. To make any Warranty claim with respect to Bon Chef Coffee Urn Products, Owner must contact the Bon Chef customer service department to determine if a Bon Chef field representative will be sent to Owner’s location for Product evaluation, or if a return authorization number will be issued. If a return authorization is used, Owner must send the products, prepaid to Bon Chef for evaluation.



PROPER USE AND CARE INSTRUCTIONS

- Use a water-based spray or non-abrasive stainless steel product.
- Never submerge in water or put into a dishwasher.
- For silver, gold or copper plating: use non-abrasive liquid polish.
For brass trim: use non-abrasive cleaner. Abrasive cleaners will remove the protective clear coat lacquer and tarnishing will occur.
- Never use canned fuel or electric heaters with insulated urns. Use of any flame will burn out the insulation and cause damage to the urn. Canned fuel or electric heaters can only be used with non-insulated urns.