

LIMITED WARRANTY FOR HENNY PENNY HOLDING AND MERCHANDISING EQUIPMENT

TO VALIDATE THIS WARRANTY, THE EQUIPMENT MUST BE REGISTERED ON-LINE AT WWW.HENNYPENNY.COM WITHIN TEN (10) DAYS AFTER INSTALLATION. THIS LIMITED WARRANTY WILL NOT BE HONORED BY HENNY PENNY UNLESS THE ON-LINE REGISTRATION IS COMPLETED WITHIN THAT TIME PERIOD.

Subject to the following conditions, Henny Penny makes the following limited warranties to the original purchaser (or to the original purchaser from an authorized distributor) only for Henny Penny equipment and replacement parts:

NEW EQUIPMENT: Any defective part of a new unit, except fuses and lamps, which proves to be defective in material or workmanship within two (2) years from date of original installation, will be repaired or replaced without charge F.O.B. factory, Eaton, Ohio, or F.O.B. authorized distributor. FUSES AND LAMPS ARE NOT COVERED UNDER THIS LIMITED WARRANTY. The warranty for new equipment includes labor and mileage charges for a period of one (1) year from the date of original installation.

WATER QUALITY: FAILURE OF ANY PARTS CAUSED BY WATER QUALITY THAT IS OVER THE FOLLOWING SPECIFICATION LIMITS IS NOT COVERED UNDER THIS LIMITED WARRANTY.

Acceptable Element and Compound Levels

Iron < .1mg/l

Chlorides < 150mg/l

Chlorine < .1mg/l

General Water Properties

Hardness < 3 grains

Silica < 15ppm

PH 7-8

Un-dissolved Solids < 5 microns

Dissolved Solids < 60 ppm

Alkalinity < 20 ppm

CLEANING: Failure of any parts within the equipment due to not cleaning the water pan as described below is not covered under this Limited Warranty. Daily water pan cleaning is required to ensure proper functionality. In addition, weekly de-liming is required. The directions are as follows:

1. Drain Water Pan
 2. Remove and Clean Concentration Ring
 3. Clean Water Pan and Float Switch
 4. De-Lime Water Pan at Least Once a Week
- Refer to the Operation Manual for additional information

REPLACEMENT PARTS: Any defective original equipment manufacturer's replacement part, except fuses and lamps, which proves to be defective in material or workmanship within ninety (90) days from date of original installation, will be repaired or replaced without charge F.O.B. factory, Eaton, Ohio, or F.O.B. authorized distributor. The warranty for replacement parts does not include any labor charges for the removal and installation of any parts, travel, or other expenses incidental to the repair or replacement of a part.

Any warranty work must be first authorized by Henny Penny or the area distributor. No allowance will be granted for repairs made by anyone else without Henny Penny's written consent. If damage occurs during shipping, notify the sender at once so that a claim may be filed.

THE ABOVE LIMITED WARRANTY SETS FORTH THE SOLE REMEDY AGAINST HENNY PENNY FOR ANY BREACH OF WARRANTY OR OTHER TERM. BUYER AGREES THAT NO OTHER REMEDY (INCLUDING CLAIMS FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES OR ANY SPECIAL LOSS OR DAMAGES ARISING FROM THE USE OF, OR INABILITY TO USE, THE EQUIPMENT) SHALL BE AVAILABLE.

The above limited warranty does not apply (a) to damage resulting from accident, alteration, misuse, or abuse; (b) if the equipment's serial number is removed or defaced; or (c) for fuses. THE ABOVE LIMITED WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, INCLUDING TRADE USAGE. ALL OTHER WARRANTIES ARE DISCLAIMED. HENNY PENNY NEITHER ASSUMES NOR AUTHORIZES ANY PERSON TO ASSUME FOR IT ANY OTHER OBLIGATION OR LIABILITY.

Retain this document
for your records!



OWNER/OPERATOR:
REGISTER ONLINE!

WWW.HENNYPENNY.COM/WARRANTY

Also:

- Distributor and Servicer Locator
- Manuals
- Technical Support
- Training

HENNY PENNY
Engineered to Last™

Limited Warranty for Henny Penny
Equipment on reverse side!