

Applies to: wok ranges, MBR grills, smokehouses, steamers, stockpot stoves, custom ranges

Town warrants gas equipment to be free from defects or material for a period of 1 year from the invoice date. If equipment is to be stored and commissioned at a later date, Town must be notified at time of purchase and installation date must be verified by a third party. Under no circumstances will the warranty be longer than 15 months from invoice date.

Exception for consumable items:

- Pilot gas safety systems have a 90 day parts and labor warranty and must be installed with a drip leg. Safeties are not covered unless installed with a drip leg.
- Chinese style swing faucets have a 90 day parts and labor warranty.

Service will be performed by Town authorized repair agencies and must be preapproved by Town. Town must be contacted to arrange any warranty repairs. Repair is covered during normal business hours- 8AM to 5 PM Monday to Friday only. No overtime, weekend or holiday repair work is covered. Labor must be within 75 miles of an authorized agency. Any fees incurred (travel expense) beyond this distance are to be paid for by the end user. Parts will be repaired/replaced/rebuilt at Town's sole discretion.

Warranty is void if the equipment:

- Has not been properly installed by a licensed commercial gas plumber.
- Is used for a purpose other than designed for, abused, mishandled during installation or modified by others.
- Is used in a non-commercial venue.

The gas system must be properly specified to feed proper pressure and volume to the appliance. Town is not responsible for any impaired performance of the equipment if the proper gas specs are not met. Damage due to acts of God such as flood, fire or rain are not covered.