

# Warranty

## We're Always Here For You

Cuisipro products are designed to deliver high quality, exceptional function and creative design.

All Cuisipro items offer a limited lifetime warranty against manufacturer's defects from the date of purchase. Cuisipro guarantees to repair or replace any item found defective in material, construction or workmanship under normal use and following care instructions. This excludes damage caused by accident, misuse, abuse or improper usage. Minor imperfections and slight color variations are normal. This warranty will be void if the product(s) fails due to misuse or noncompliance of the general use and care. This warranty is made only to the original purchaser.

Exceptions to this limited lifetime warranty includes the items listed below.

### **Electronic Items:** 1 year warranty

If your product is faulty or defective from the date of purchase, Cuisipro will repair or replace (at our discretion) the item at no additional charge with an equal item or the latest version of the item purchased with proof of purchase. Efforts will be made to replace the item with a similar item currently in production. Cuisipro does not warrant that an identical replacement item will always be available for a defective product.

To make a warranty claim or discuss a Cuisipro product, please get it touch with our amazing Customer Service team! They will be happy help!

## FAQ Section

### **My packaging says I need to register my new Cuisipro product for warranty?**

We have streamlined our warranty procedures and registration is no longer required. We are in the process of updating our packaging, but some items do still have this instruction. We apologize for any confusion this caused. You do not need to register your product online. If you have any questions or concerns with your item, please feel free to reach out to our customer service team. They will be happy to help!

### **What is a limited lifetime warranty?**

Cuisipro guarantees to repair or replace any item found defective in material, construction or workmanship under normal use and following care instructions for the reasonable lifetime of the product.

### **What does the warranty cover?**

Cuisipro guarantees to repair or replace any item found defective in material, construction or workmanship under normal use and following care instructions.

### **I need a replacement part for my Cuisipro, how do I arrange this?**

If you need a replacement part, please feel free to reach out to our customer service team.

### **What is the acceptable form of purchase for warranty?**

Warranty applies to all purchases made from authorized Cuisipro sellers. Warranty applies to original purchaser only.

### **How do I make a warranty claim?**

If you need to make a warranty claim, please contact our customer service team. They will discuss your product with you and may ask for images in support of your claim.

Please contact us using this form for all your warranty claims.