

WARRANTY STATEMENT

All equipment manufactured by Bloomfield is warranted against defects in materials and workmanship for the time periods listed in the chart starting from the date the equipment is placed into service and is for the benefit of the original purchaser:

THE FOREGOING OBLIGATION IS EXPRESSLY GIVEN IN LIEU OF ANY OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY EXCLUDED.

BLOOMFIELD, LLC SHALL NOT BE LIABLE FOR INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LOSSES FROM ANY CAUSE WHATSOEVER.

This warranty is void if it is determined that upon inspection by an authorized service agency that the equipment has been modified, misused, misapplied, improperly installed, or damaged in transit or by fire, flood or act of God.

It also does not apply if the serial nameplate has been removed or unauthorized service personnel perform service. The prices charged by Bloomfield for its products are based upon the limitations in this warranty. Seller's obligation under this warranty is limited to the repair of defects without charge by a Bloomfield Authorized Service Agency or one of its sub-agencies. This service will be provided on customer's premises for non-portable models. Portable models (a device with a cord and plug or a dispenser) must be taken or shipped to the closest authorized service agency, transportation charges prepaid, for services.

In addition to restrictions contained in this warranty, specific limitations are shown on the back cover. Bloomfield Authorized Service Agencies are located in principal cities.

This warranty is valid in the United States, Canada and void elsewhere. Please consult your classified telephone directory, your foodservice equipment dealer or for information and other details concerning warranty write to:

PARTS TOWN
1200 Greenbriar Dr,
Addison, IL 60101

Phone: (800) 438-8898 : Fax: (888) 513-0259

email: customerservice@partstown.com / www.bloomfieldworldwide.com

BLOOMFIELD SERVICE POLICY AND PROCEDURE GUIDE ADDITIONAL WARRANTY EXCLUSIONS

1. Resetting the safety thermostats, circuit breakers, overload protectors, or fuse replacements.
2. All problems due to operation at voltage other than specified on equipment nameplates – conversion to correct voltage must be the customer's responsibility.
3. All problems due to electrical connections not made in accordance with electrical code requirement and wiring diagrams supplied with the equipment.
4. Replacement of items subject to normal wear, to include such items as knobs and light bulbs. Normal maintenance functions including adjustments of thermostats, microswitches, and replacement of fuses and indicating lights are not covered under warranty.
5. All problems due to inadequate water supply, such as fluctuating, high or low water pressure, etc.
6. All problems due to mineral/calcium deposits, or contamination from chlorides/chlorines. De-liming is considered a preventative maintenance function and not covered by warranty.
7. Full use and care and manuals may or may not be sent with each unit, only a condensed version. Please visit our web site to download the full version if needed.
8. Travel mileage is limited to fifty (50) miles from an Authorized Service Agency or one of its sub-service agencies.
9. All labor shall be performed during normal working hours. Overtime premium will be charged to customer.
10. All genuine Bloomfield replacement parts are warranted for ninety (90) days from date of purchase on non-warranty equipment. Any use of non-genuine Bloomfield parts completely voids any warranty.
11. Installation, labor, and job checkouts are not considered warranty.
12. Charges incurred by delays, waiting time or operating restrictions that hinder the service technician's ability to perform service are not covered by warranty. This includes institutional and correctional facilities.

SHIPPING DAMAGE CLAIM PROCEDURE

NOTE: For your protection, please note that equipment in this shipment was carefully inspected and packaged by skilled personnel before leaving the factory. Upon acceptance of this shipment, the transportation company assumes full responsibility for its safe delivery.

IF SHIPMENT ARRIVES DAMAGED:

1. **VISIBLE LOSS OR DAMAGE:** Be certain that any visible loss or damage is noted on the freight bill or express receipt, and that the note of loss or damage is signed by the delivery person.
2. **FILE CLAIM FOR DAMAGE IMMEDIATELY:** Regardless of the extent of the damage.
3. **CONCEALED LOSS OR DAMAGE:** if damage is unnoticed until the merchandise is unpacked, notify the transportation company or carrier immediately, and file "CONCEALED DAMAGE" claim with them. This must be done within fifteen (15) days from the date the delivery was made to you. Be sure to retain the container for inspection.

Wells Bloomfield cannot assume liability for damage or loss incurred in transit. We will, however, at your request, supply you with the necessary documents to support your claim.

Equipment	Parts	Labor
pour over, automatic coffee brewers	2 yrs.	2 yrs.
EBC, EMAX coffee brewers	2 yrs.*	2 yrs.
* EBC, EMAX coffee brewer control	3 yrs.	no labor
POD coffee brewers	1 yr.	1 yr.
ECO coffee brewers	1 yr.	1 yr.
coffee warmers	1 yr.	1 yr.
tea brewers	2 yrs.	2 yrs.
tea dispensers	1 yr.	1 yr.
tea dispenser BBTea	1 yr.	no labor
hot water machines	2 yrs.	2 yrs.
thermal servers	90 days	no labor
airpots	30 days	no labor
decanter	no warranty	no warranty