

Troubleshooting: Anfim Luna

Fault	Cause	Remedy
The grinder is not grinding, the display is not lit up.	The mains plug is not plugged in.	» Insert the power plug into a properly installed socket.
	The bean hopper has not been inserted.	» Insert the bean hopper (see Instruction manual „Inserting the bean hopper“).
	The overcurrent protection switch has been triggered.	» Check whether the release button of the circuit breaker has popped out. Push it back in if necessary. If the button circuit breaker continues to pop out, contact a service technician for support.
	The electrical fuse has tripped.	» Check the electrical fuse. If required, restore the fuse to its original state or replace it. Check whether other loads are connected to this fuse and if so, pull out their plugs. If the fuse repeated trips, contact a service technician for support.
The grinder is making noise but not grinding.	The grinding mechanism is clogged. / The grinding degree is too fine.	» Set the grinder to the highest (coarsest) setting and start the grinding process. The grinder will clear itself. Then set the desired grinding degree during operation again.
	Ground coffee has built up in the grinder because of an excessive amount of coffee.	» With the grinder switched off, clean the spout including the spring using a brush. Set the grinder to the highest (coarsest) setting and start the grinding process. The grinder will clear itself. Then set the desired grinding degree during operation again.
	A foreign object has got into the grinding mechanism.	» Clean the grinder (see Anfim Luna Service YouTube playlist: "Grinder Cleaning" / "Burr Replacement" videos) and remove the foreign object. If the foreign body cannot be removed in this way, contact a service technician for support.

Fault	Cause	Remedy
The grinder is not grinding fine enough.	The grinding discs are worn out or require readjustment.	» See Anfim Luna Service YouTube playlist: "Burr Replacement", or contact a service technician for support.
The grinder does not grind continuously or the grinding process stops.	The trigger switch is defective.	» Replace the switch. Contact a service technician for support.
The grinder's dispensing accuracy is decreasing.	The spout is clogged. Too much ground coffee has been deposited in solid form inside the grinder.	» Switch off the grinder and clean the spout system (see instruction manual „Cleaning the spout system“). Set the grinder to the highest (coarsest) setting and start the grinding process. The grinder will clear itself. Then set the desired grinding degree during operation again.
	The grinder spout is damaged. / The flapper is defective.	» Replace spout/flapper. See Anfim Luna Service YouTube playlist: "Flapper Replacement".
The bean hopper cannot be inserted.	There are beans in the bean hopper intake.	» Remove the beans from the bean hopper intake.
The grinds do not land in the centre of the portafilter.	The spout is not correctly aligned with the portafilter.	» Align the spout centrally with the fitted portafilter.

Maintenance and service

Contact an authorised service centre for Anfim products for service or maintenance. A service professional can answer your questions about repairing and maintaining your product and spare parts.

Exploded views and information on spare parts can also be found at:

www.anfim-milano.com

